

Belleville's Quality Management System for Drinking Water

The recommendations resulting from the [Walkerton Inquiry](#) led to the creation of the Drinking Water Quality Management Standard. Mandated through Ontario's [Safe Drinking Water Act](#), 2002, the Standard provides a framework for operating authorities and owners of drinking water systems to develop a Quality Management System (QMS) that is relevant to their organization.

As the owner, the City of Belleville has created operational plans to document its Quality Management System for the Belleville and Point Anne drinking water systems to meet the above legislated requirements.

The QMS policy is an element of our operational plans and has been endorsed by the Mayor, Council and Chief Administrative Officer.

QMS Policy

The City of Belleville is committed to supply safe drinking water to all of its consumers and commits to operating in a manner that consistently meets all applicable legislative and regulatory requirements.

To achieve these goals the City of Belleville commits to:

- Monitoring and testing of water to meet current regulatory requirements
- Providing training to operators
- Providing financial and human resources
- Instituting policies and procedures
- Maintaining memberships in industry support organizations
- Resource stewardship through effective operation
- Communicating with the consumer

The City of Belleville will establish and maintain a drinking water Quality Management System (QMS) that will be regularly reviewed and continuously improved by management and employees involved in the supply of drinking water.

The QMS will be utilized by the City to effectively minimize and manage any potential risks to drinking water quality and safety.