



HAVING TROUBLE FINDING A LOCAL FAMILY DOCTOR OR NURSE PRACTITIONER?

Register with Health Care Connect today and have a nurse assist you with finding a family doctor or nurse practitioner local to your area

WHAT IS HEALTH CARE CONNECT?

It is a provincial program designed to help residents find a family doctor or nurse practitioner who is accepting new patients in their community.

DO I LOSE ACCESS TO MY CURRENT DOCTOR OR NURSE PRACTITIONER IF I SIGN UP TO THE HEALTH CARE CONNECT WAITLIST?

No. You can be on the Health Care Connect List and still be attached to your family doctor or nurse practitioner until you have been matched with a local provider.

WHAT INFORMATION DO I NEED TO PROVIDE?

You will need your full name, date of birth, a valid Ontario health card number (OHIP), and a brief summary of any chronic conditions or ongoing health needs.

**GO ONLINE OR CALL 8-1-1
TO REGISTER FOR
HEALTH CARE CONNECT**





QUESTIONS ABOUT HEALTH CARE CONNECT?

Do your Staff, Patients and Clients have questions about Health Care Connect? We've got you covered!

WHO SHOULD REGISTER?

Anyone living in Ontario who does not currently have a family doctor or nurse practitioner.

WHAT IS HEALTH CARE CONNECT?

Health Care Connect is a provincial program that helps connect unattached patients with family physicians and nurse practitioners accepting new patients.

DOES REGISTERING GUARANTEE I WILL GET A PROVIDER?

No. Attachment depends on provider availability; however, registering ensures you are included in the process when opportunities become available.

IS THERE A COST TO REGISTER?

No. Health Care Connect is completely free.

WHAT INFORMATION WILL I NEED?

You will need:

- Your Ontario Health Card
- Contact information
- Basic information about your healthcare needs

WHAT IF I HAVE COMPLEX MEDICAL NEEDS?

Health Care Connect prioritizes individuals based on healthcare needs and circumstances to help connect those with greater healthcare needs as quickly as possible.

CAN I REGISTER A FAMILY MEMBER?

Yes. You may register dependents under 16 years of age. Adults must generally consent to registration.

WHAT IF I RECENTLY MOVED TO NORTHUMBERLAND COUNTY?

You can still register if you do not currently have a family doctor or nurse practitioner.

DO I NEED TO DE-ROSTER (LEAVE) FROM MY FAMILY DOCTOR OR NURSE PRACTITIONER TO SIGN UP FOR HEALTHCARE CONNECT?

No, you can maintain your current provider while on the HCC list waiting for local attachment

I AM ON A CLINIC WAITLIST. SHOULD I STILL REGISTER?

Yes. Being on a clinic waitlist does not automatically register you with Health Care Connect. We encourage residents to register with Health Care Connect as well.

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HEALTH CARE CONNECT**



Northumberland County Resources at a glance

**Supports and services for people without
a family doctor or nurse practitioner**

Find a family doctor or nurse practitioner

Health Care Connect



Call **8-1-1**



Visit **health811.ontario.ca**

Walk-in and Urgent Care



Walk-in Clinics

ohtnorthumberland.ca
(Walk-in and Virtual Health page)



Virtual Care Clinic

virtualcareontario.ca



24/7 Mental Health Support

Call 9-8-8

Emergency Care



Northumberland Hills Hospital

1000 Depalma Drive, Cobourg



Campbellford Memorial Hospital

146 Oliver Road, Campbellford

Finding Care



8-1-1 | health811.ontario.ca

Get connected to health care 24/7



2-1-1 | 211ontario.ca

Find community and social resources

Find Local Services and Resources at ohtnorthumberland.ca

Health care services are still available to you even if you do not have a primary care provider



Primary Care



Seniors and Older Adults Supports



Cancer Screening Information



Mental Health and Addictions Support



Caregiver Resources



Walk-in and Virtual Health

The Ontario Health Team of Northumberland (OHT-N) is a county-wide collaboration made up of local patients, caregivers, and health and social service providers offering diverse perspectives and experiences to enhance the patient and caregiver experience, improve health outcomes, advance health equity, enhance provider work-life experience and increase value to the community.



Not sure where to start?

Scan to view our website

Visit **ohtnorthumberland.ca**

