DRYDEN

BY-LAW INFORMATION
& CITY SERVICES

2026
EDITION

GOOD NEIGHBOUR GUIDE

WORKING TOGETHER FOR A LIVABLE DRYDEN

Your Guide to City Services, Property Standards & Local By-Laws

Building & Construction

Your Property

Municipal By-laws

City Services



www.dryden.ca

Phone: (807) 223-2225

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About this Guide

The Good Neighbour Guide offers an overview of services and opportunities available to you as a resident but is not intended to solve all issues which may arise. This guide offers advice on certain significant issues based on the experience of the City.

What really makes Dryden neighbourhoods great are the people who live in them. Being a good neighbour makes living in your community more enjoyable.

The bottom line: Respect for others is important to being a good neighbour. As residents of Dryden, we are all entitled to the continued enjoyment of our properties and our neighbourhoods.

If you have this guide in hard copy form, please see the City Website for access to the information directed by links in this document or please call the City at 807-223-2225 and follow the prompts to the department you need to contact.

How can the City's By-law Enforcement team help?

The City's By-law Enforcement team is here to help! Whether you have a question about parking, property use and condition, or animal control, the By-law Enforcement team can help you navigate the City's by-laws.

The goal of a By-law department is to ensure that Dryden is safe, clean, and enjoyable. Education is the main tool used, followed by enforcement.

The best way to ensure that all Dryden residents can enjoy a safe and clean community is through education. This is why The City generally follows this enforcement process:

1. For a first infraction, you will receive an informative notice, or our By-law Officer will tell you a little more about the City's by-laws as they apply to your situation. Some exceptions apply.
2. If the infraction/violation is not brought into compliance voluntarily, then you will receive an Order to Remedy.
3. Lastly, if the violation remains upon expiry of the Order, the City may arrange to correct the violation and charge the associated costs to your tax roll.

Order issuance may be the first step when violations affect the immediate safety and welfare of residents. City By-law staff want to work with residents to find solutions that work for everyone. If you have a question about our by-laws, please ask!

Visit https://www.dryden.ca/your-government/by-laws/ for access to all City of Dryden by-laws.

Did you know?

Owners are responsible for their property, such as adjacent boulevards, sidewalks, and laneways adjoining their property. To avoid potential complaints, make sure you are aware of your responsibilities as a property owner when making a complaint.



Building, Renovating, and Construction Projects

Starting a Construction Project?

This section outlines requirements, best practices, and communication tips. If issues do arise, the guide offers contact information to assist you. This guide can be shared with neighbours, developers and contractors who are starting a construction project.

Infill projects can contribute to the health, vitality, and value of neighbourhoods, and improve property values. Residential infill also helps protect green space, farmland, forests, wetlands, and watersheds. Instead of sprawling out the city, infilling is building up and intensifying the already developed lands.

However, construction can also result in negative impacts. Immediate neighbours may feel the impact of equipment and increased activity. The wider community may be impacted by changes to the streetscape, the removal of trees, and the noise and dirt of the construction. If a project is not well planned, managed, or communicated, construction can be disruptive and damaging. Owners, developers, and contractors earn the trust and respect of neighbours by observing all by-laws and by taking steps to minimize, as reasonably possible, the potentially negative impacts of construction.

Informed neighbours are more likely to be understanding and supportive if you are planning a project. Communicate with your neighbours, in person, about your proposed plans early in the process. Explain the work that you want to do, the expected timelines, and how it might impact them.

At the beginning of demolition and construction, the property owner and builder should provide neighbours with a way to contact them if issues arise, even as simple as a sign on property. Create a plan with your neighbours for resolving issues. For example, offer a flyer stating who should be called for immediate action and/or who should be called for less urgent ongoing issues. Post your building permit in a prominent area on your property.

Guidelines for Successful Projects: Big or Small

- Ensure all the required approvals and permits are in place.
- Talk to your neighbours so they are aware of what you are doing.
- Protect the neighbourhood including trees, shrubs, and fences.
- Clean up after yourself.
- Keep noise within allowable timeframes per the Noise By-law (page 17).
- Do not block any driveways.

How to Avoid Common Complaints and Issues

Understanding Provincial laws and City By-laws and getting ahead of issues before they become problems can help you avoid complaints and fines.

Construction Site Dust

- Cut concrete and stone with wet saws to reduce dust.
- Sweep the sidewalk and street at the end of every workday when excavating, backfilling, or doing heavy cutting of masonry.
- Use a fence filter that absorbs dust.
- Manage gravel and roadway dust with calcium chloride or moisture dampening.
- If planned work will be particularly dusty, notify your neighbours, and provide them with an opportunity to close their windows.

Safety Conditions

- Construction project safety is regulated and enforced by the Ontario Ministry of Labour. The Occupational Health and Safety Act outlines the requirements for workers and work sites.
- In winter, clear ice and snow from sidewalks next to the construction within **12 hours** of the snowfall.
- Provincial Designated Substance Regulation (O.Reg.490/09). Designated substances can include asbestos, lead, silica, and mercury as examples. They can be found in older insulation, concrete, paint, flooring, electrical and ceiling tiles. This regulation applies to the owner of a project, and to every contractor, employer, and worker who works in or on a construction project.
- Do not leave dangerous building materials, equipment, or vehicles on the site unattended.

Notice of Project



- Before work begins on a construction project, the contractor may need to File a work notice with the Ministry of Labour.
- A Notice of Project is required before starting construction or renovation work when the total cost of labour and materials **exceeds $50,000**. The Government of Ontario has some great tools and information to keep you informed. You may be asked to complete the Notice of Project as the property owner for submission with your building permit application.
- Some construction FAQs: health and safety things you should know.

Building, Renovating, and Construction Projects

Community Improvement Plan (CIP)

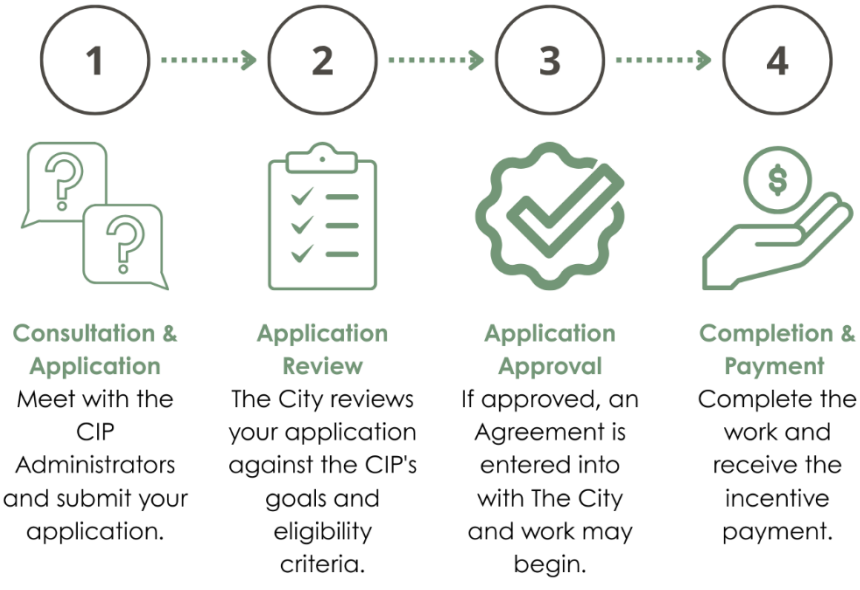
The City offers a Community Improvement Plan (CIP) to help property owners invest in and improve their commercial, industrial, multi-unit, office, or mixed-use properties.

The City currently offers 14 Financial Incentive Programs, including grants, tax assistance, and land disposition opportunities. Funding is subject to approval and available budget, at Council discretion, for projects such as building façade improvements, new signage, landscaping upgrades, parking lot improvements, affordable housing developments, accessibility enhancements, energy-efficiency upgrades, and complete site redevelopments.

Before applying, applicants should arrange a pre-consultation meeting with the City's Building and Planning Department. During this meeting, staff can explain the available programs, help determine eligibility, assist with the application process, and identify any supporting documentation that may be required. **Please note: your application must be approved before any work begins to qualify.**

For more information or to schedule a pre-consultation meeting, contact the Building and Planning Department at planning@dryden.ca

The CIP Process:



Building, Renovating, and Construction Projects

Building Permits and Zoning

Every development and building project must be approved before work can start. A building permit is your formal permission to begin construction or demolition. If you require a permit, and do not obtain one before starting work, you can face serious and costly consequences and may have to remove or redo any or all the work previously completed.

Wanting to apply or need more information? Look here!

Building Permits | City of Dryden

The city offers a PDF version that can be sent to you by email to fill out.

To receive a building permit for construction or renovation work, the proposed plans must comply with the applicable laws and regulations, such as the Ontario Building Code and the City's Zoning By-law. It is the responsibility of the owner and builder to ensure that all work is carried out in accordance with the approved permit drawings and in compliance with the applicable laws.

If a building proposal does not comply with the Zoning By-law, an application must be made to rezone the property or apply for a minor variance from the Committee of Adjustment prior to receipt of a building permit.

You need a building permit if you plan to:

- Construct a new building over **15 m² (161.5 sq. ft.)**
- Renovate, repair, or add to a building
- Demolish all or part of a building
- Change a building's use or occupancy type
- Install, change, or remove partitions and load-bearing walls, add or remove stairways, altering the floor layout substantially
- Add new doors or windows, or enlarge existing openings
- Build a garage, balcony, sunroom, gazebo, or elevated deck with a deck surface of **0.6m** or higher
- Excavate a basement or construct a foundation
- Damp-proof basements, installing new weeping tile or replacement of existing weeping tile
- Install or modify heating, plumbing, sump pumps, backwater valves, or fireplaces. Any installation requiring a **WETT certification**.
- Reconstruct a chimney

Locates - Ontario One

To avoid digging into underground pipes and wires, any time you plan to dig on or near your property, contact Ontario One ((800) 400-2255) or go to https://ontarioonecall.ca/ to get pipes and utility lines located for free, even if you are just digging with a shovel.

Provide them with:

- The address for the digging, including the nearest intersection.
- The description of the work being done.
- The contact person's phone number and email address.

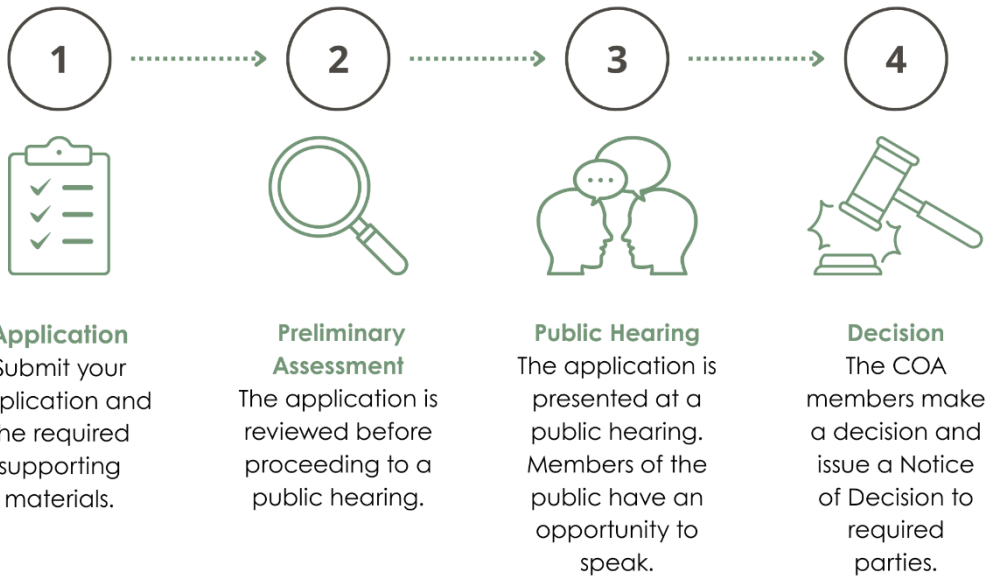
Don't risk rupturing a gas line and cutting through the communications cable. Severed underground lines could cause explosions, flooding, or a loss of essential services, and you could be liable for restoration costs and potential legal action.

Committee of Adjustment

The Committee of Adjustment consists of three members of the public, who are appointed by City Council. The committee holds public hearings to consider applications for minor variances, permissions, and consents. The Committee meets as required. All meetings are open and members of the public can speak to each application.

The Committee is also responsible for conducting Property Standards Appeal Hearings when needed.

How the COA Process Works:



Looking for more Dryden By-Laws?

Visit https://www.dryden.ca/your-government/by-laws/ for access to all City of Dryden by-laws.

Property Maintenance

The following sections cover common questions about residential properties and the by-laws surrounding their maintenance.

Owners are responsible for ensuring their properties, no matter the zoning, remain tidy. Particularly, the storage of any building materials on a residential lot must be stored on the interior side or rear yard, stacked neatly, and covered to protect from weather. Garbage, yard waste, misc. debris, broken or derelict machinery or vehicles, appliances, etc. should be stored in approved containers or in buildings and kept to a minimum, or be removed and brought to the appropriate waste disposal site.

An accumulation of building materials may only be stored on property if the owner can establish that construction or renovation is occurring or imminent. Owners are responsible for ensuring these materials are stacked in an orderly manner.

Owners/residents are responsible for ensuring that structures on their property remain in good repair. These include:

- Fences,
- Foundation walls, exterior walls and finishes, roofs, windows, and doors,
- Accessory Buildings
- Exterior stairs, landings, porches, balconies, and decks.

Property Standards By-law - 2024-73

Property Maintenance By-law - Chapter 170

Grass and Weeds

Owners of both developed properties and vacant lots are responsible for ensuring that grass and weeds are maintained to not exceed **200mm (8”)**. Overgrown grass can eventually dry out and become a fire hazard. Tall grass and weeds can also attract insects and rodents.

Note: 25 weeds are listed as Prohibited Noxious weeds in Ontario and must be removed



Snow and Ice

Snow or ice removed may be stored within the boundaries of your own property and the boulevard adjacent to your property. In keeping with being a good neighbour, please remember that snow cleared from your property should not be deposited on your neighbour's property or driveway, or in a way that blocks any sightlines, vehicle movement, or hydrants.

As a best practice, shovelled snow and ice should not be stored in such a way that melting water will drain onto your neighbour's property and negatively impact trees and shrubs. Sidewalks and streets must also be kept clear of your snow waste. No plowing of private snow across or on roadways is permitted.



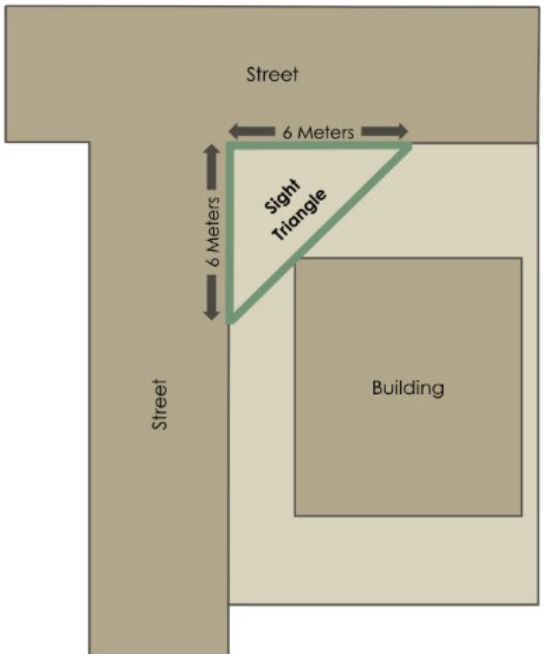
Trees and Shrubs

Owners are responsible for ensuring that hedges, trees, and shrubs on their property are trimmed so as not to interfere with someone's ability to use a sidewalk, street, lane, or intersection.

Clear height of **2.5 metres** should be maintained overhead of sidewalks and laneways.

Sight Triangles - Zoning By-law (Section 3.27)

Within the visibility triangle at a street corner (formed by measuring 6 metres along each street from the intersection), you must not park a vehicle, place anything that blocks a motorist's view, or allow shrubs or trees to grow taller than **1 metre (3 feet.)**



Fences - Fence By-law - Chapter 78

All fences must be kept in good repair, in safe and structurally sound conditions, be self standing, and be protected by paint, preservation or other weather-resistant material.

Regardless of where the fence is, it cannot block access to required parking spaces.

Interior Lot

Front yard:

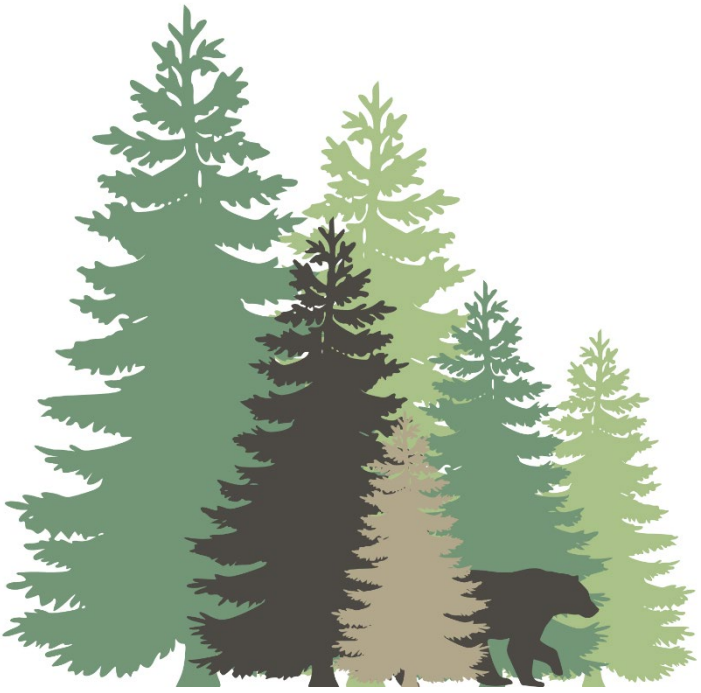
Maximum height is 0.91 m (3 ft).

Rear yard or interior side yard:

Maximum height is 2.44 m (8 ft).

Driveway visibility triangle:

Maximum height is 0.91 m (3 ft).



Corner Lot

Front yard:

Maximum height is 0.91 m (3 ft).

Interior side yard:

Maximum height is 2.44 m (8 ft).

Exterior side yard or rear yard:

0.91 m (3 ft) if the fence is:

- Less than 1.5 m (5 ft) from the exterior side lot line, or
- Less than 4 m (13 ft) from the edge of the travelled road (curb).

1.82 m (6 ft) if the fence is:

- At least 1.5 m (5 ft) but less than 4.57 m (15 ft) from the exterior side lot line and,
- More than 4 m (13 ft) from the edge of the travelled road (curb),

2.44 m (8 ft) if the fence is at least 4.57 m (15 ft) from the exterior side lot line.

Corner or driveway visibility triangles:

Maximum height is 0.91 m (3 ft).

Grading and Drainage - Wastewater Discharge By-law - Chapter 203

In general:

- Prevent rainwater and runoff from pooling against your home as well as any neighbouring structures to avoid flooding, foundation damage, and mold.
- For new buildings (residential over 10 units, commercial, industrial, and institutional,) a lot grading plan from a grading consultant with experience in site grading and drainage is required as part of the site plan control process.
- All storm water must be managed on your lot. Walkways and driveways shall be constructed and maintained to prevent surface drainage, dirt, dust, and debris that could constitute a hazard.

Sewer and Drainage Rebate Program

The City of Dryden offers a rebate program to give financial assistance to homeowners for taking flood prevention measures such as installation of a backwater valve. This program is operated on a first come, first serve basis. Funding is subject to approval and available budget. A plumbing permit is required to install.

To learn more about this program visit: **Sewer & Drainage Rebate Program.**

To apply, please complete the **Sewer & Drainage Rebate Program Application** and return by email to Public Works or mail to:

City of Dryden

30 Van Horne Ave

Dryden, Ontario

P8N 2A7

Attention: Utilities and Environmental Services Manager



Pools and Hot Tubs - Swimming Pool Enclosure By-law - Chapter 234

All below ground pools must be enclosed by a fence of no less than **1.5 metres** in height with a self-closing/self-latching device, or a substantial cover and securing system to prevent access to the pool when not in use.

Hot tubs are not required to have an enclosure, provided that a substantial cover is attached and secured when not in use.

In the case of an above ground pool, only the fixed-in-place steps are required to be enclosed and equipped with a gate. The side of the pool must be a minimum of **1.5 metres** in height, or an enclosure/fence is required. The same requirements apply to in-ground pools.

You cannot install a pool or the surrounding fence without first obtaining a permit. You can fill out a permit here: Building Permits



Civic Addressing

To assist emergency services and other City operations, owners/residents are responsible for ensuring that addresses on the front of their property are clearly visible from the roadway and addresses must also be clearly displayed at the back of properties that are adjacent to alleys or public walkways.

Please contact the Building and Planning Department's Chief Building Official if you require civic address assigned. Rural properties are to display their civic number on a sign at the end of the driveway. Boreal Signs in Dryden is in possession of the sign template. Please contact them to create your sign.

Municipal By-Laws

Parking

All parking regulations can be found in: Parking and Traffic Regulation By-law - 2026-29 and Parking Lots By-law 4794-2020 including schedules outlining locations for angle parking, no parking, restricted parking, and no stopping.

Regulations to Keep in Mind in Residential Neighbourhoods:

- No parking on any municipal roadway while idling an engine or motor within a residential neighbourhood for a continuous period of more than 30 minutes.
- No parking on a boulevard, or within a front yard. This can damage underground pipes, prevent maintenance, and snow removal, as well as create sight line obstructions.
- No parking in front of or within **1.5 metres** of a driveway or laneway. This affects sight lines for people entering and exiting the area.
- No parking within **9 metres** of an intersecting roadway. This affects visibility for vehicles turning the corner.
- No parking on any road or part of a road between the hours of 12:00am (midnight) and 7:00am between October 15th - April 15th. This is to allow for plowing the roads in the mornings.
- No parking a vehicle on a road for a period longer than 24 hours, year-round.
- No parking of a bus, RV, or a commercial vehicle with a capacity of over 1000 kilograms on any municipal roadway except to load or unload merchandise or passengers.

Recreational Vehicles

Recreational Vehicles (including motor homes, campers, travel and tent trailers, boats, other watercraft, and ATVs) and utility trailers may be parked in a permitted driveway, a rear yard, or the interior side yard.

Refer to the Zoning By-law for specific details.

Respecting Public Parks - Parks By-law - 4659-2019

ATV's and other motorized vehicles are not permitted in City parks or recreation areas unless they are on a roadway or parking area.

Respecting our park spaces keeps our parks safe and enjoyable for everyone.

Pets and Animals - Animal Control By-law - 2024-23

Responsible Pet Ownership

Please do not allow pets, including cats and dogs, to roam at large. Always ensure they are secured inside your property boundaries when outdoors, without supervision, and leashed when under supervision outside of your property boundaries.

Dog License Application Form

All dogs must be registered with the City of Dryden. A dog tag will be provided, which serves as proof of registration.



Always remove any waste left by your pet immediately, including on private property.

There is a legal limit of 5 dogs or cats total per household. This can be any combination of cats or dogs.

No person or owner shall permit any noise, made by any animal, kept or used for any purpose, which is likely to disturb the peace or comfort of any individual, in any location.

Lost Pets

The City of Dryden operates a municipal animal pound, where any animals found at large can be safe and cared for until an owner is located. The City will hold an animal for a minimum of 5 days before starting the adoption process through local rescue agencies. If an animal is reported as running at large, an Animal Control officer will be sent to catch them. We want to return them to their owner just as much as you do!

An up-to-date pet license can reunite pets with their owners quickly!

Livestock - Animal Control By-law - 2024-23

Hens are only permitted on properties Zoned R (Rural) or RR (Rural Residential), with the number of hens depending on lot size.

You cannot keep cattle, sheep, goats, pigs, roosters, horses, and other similar animals, unless on an appropriately sized Rural zoned lot. Refer to the Animal Control By-law for more specific requirements.

Municipal By-Laws

Noise - Noise By-law - Chapter 132

In a residential area, no person shall cause or emit sound:

- **At all times:** Persistent barking, calling, whining, or other similar persistent noise making by any domestic pet or agriculture animal.
- **7pm to 7am:** Audible signaling devices (bells, horns, sirens, whistles, etc.), amplified sound systems, shouting or amplified advertising, powered hang gliders or parafoils, construction equipment, loading or handling materials (except for essential services or household moves), stationary powered rail cars, motorized vehicles operated outside designated areas, and refuse compactors, or solid waste bulk lifts, unless otherwise authorized by law or required for safety.
- **9pm to 7am:** Any tool for domestic purposes other than snow removal.
- **11pm to 7am:** The venting, release or pressure relief of air, steam or other gaseous material, product, or compound from any autoclave, boiler, pressure vessel, pipe, valve, machine, device, or system. Yelling, shouting, hooting, whistling, or singing.

There are exemptions for necessary or emergency work done by the municipal, provincial, or federal government and for noise from concrete pours or road work specifically requested.

Most noise complaints occur outside of normal business hours. When this happens, Dryden OPP can assist.

Firepits

All open-air fires are regulated by the Open-Air Burning and Campfires By-law 2021-36. All permits and enforcement are regulated by the Dryden Fire Service.

General Provisions:

- Open-Air Fires shall not be set, lit, ignited, or maintained, within **30 metres (100 feet)** of any Building, Structure, Property Line, or other combustibles that would constitute a fire hazard.
- Do not leave an Open-Air Fire or Campfire unattended or unsupervised at any time.
- All Open-Air Fires and Campfires shall be fully extinguished before the Permittee or Responsible Person leaves the site.

Apply for a Burn Permit Here!

Always check for a fire ban before lighting!

Firearms

The City of Dryden's Firearms By-law can be found here: Firearms By-law - 4773-2020

Business Licensing - Business Licensing By-law 2023-25

You cannot operate a business without holding a currently valid licence for such business, unless otherwise specified.

The Business Licensing By-law has information on specific requirements for different types of businesses. Check it out for more information on your business requirements whether that be special conditions, fees, Food Truck large footprint vs small footprint fees, or any basic information on exemptions to licences, requirements, enforcement, and applications.

No person shall conduct garage or yard sales for more than four calendar days from the same residential property within any calendar year without obtaining a business licence.

Home-Based Businesses (Home Occupation)

All home-based businesses are exempt from requiring a business licence with the City, with the exemption of Animal Services business.

A home occupation provides services, excluding processing or manufacturing.

One sign not exceeding **0.10 m²** in area is permitted to indicate a business, profession, or occupation lawfully conducted upon the property.

Note that any business that is run out of a home which includes travelling to a client's/customer's properties to do business does not qualify as a home-based business.

Animal Services business includes the following:

- Selling live animals including birds and reptiles as well as household pets
- Providing grooming services to animals

Home Industry - Zoning By-law & Property Standards By-law - 2024-73

All home industries are **exempt** from requiring a business licence with the City.

Home industries include:



Outdoor storage of goods, materials, or equipment must comply with the Property Standards By-law.

Only currently licensed vehicles associated with the home industry may be parked or stored in the interior side or rear yard, in accordance with the Zoning By-law and Property Standards By-law.

Where motor vehicle repairs are part of the home industry, a maximum of two (2)vehicles (waiting service or customer pick-up) may be parked on the property.

50 m² Maximum

A home industry may operate within a dwelling or an accessory building, provided the total area used does not exceed **50 m²**.

City Services

Looking for More City Services?

A full list of available services and facilities can be found at: https://www.dryden.ca/public-services/

Bavarian Gardens - 2026 Fees and Charges By-law

Please be advised that all rules and regulations under the Liquor Control Board and the Municipal Alcohol Policy must also be met.

Please submit your application at least **15 days** ahead of the event.

For more information, please contact our Records and Legislative Coordinator **by email** or by calling 807-223-1160.

Bavarian Gardens Permit Application

Marriage Licensing - 2026 Fees and Charges By-law

Every marriage in Ontario requires a marriage licence before the actual ceremony takes place.

A marriage licence carries a fee and expires three (3) months after the date of issue. A marriage licence issued by the City of Dryden is valid for use anywhere in Ontario. Please see our Fees and Charges By-law for any fees applicable.

Please contact the Administration Department at 807-223-1160 for assistance.

Marriage Licence Application

Garbage Collection

You can find information on the City of Dryden's Garbage and Recycling program, along with the collection map here:

Garbage and Recycling | City of Dryden

To keep our collection team safe and on schedule, only household garbage is collected. Collectors are **not** required to take oil, brush, yard waste, grass, ashes, rubbish (broken furniture or appliances, etc.,) tires, or bags with tampered bag tags.

Medical sharps may **never** be disposed of in garbage, blue box, or eco bags. Go to your local Northwestern Health Unit or pharmacy to receive a free sharps container.

Note: Pet feces are accepted only if securely sealed in a dog waste bag and placed inside your garbage bag. **Loose pet waste is not permitted.**

Tax and Utilities

Information regarding City of Dryden Property Taxes can be found by visiting https://www.dryden.ca/your-government/budget-and-finance/property-taxes/.

Tax bills are issued twice a year, February and August. If you do not receive your tax bill or need to update contact information, please contact the Tax Clerk at taxes@dryden.ca.

All information pertaining to Utilities can be found on our website. Your can update your account information, enroll in our Preauthorized Payment program, and sign up for e-billing at your discretion.

If you are selling or purchasing a new home, please reach out to utilities@dryden.ca, or call 807-223-1111 to arrange the final meter read or to create your account.

https://forms.dryden.ca/Finance-Ecommerce/Pre-Authorized-Payment-Plan

https://forms.dryden.ca/Water-E-Billing

https://forms.dryden.ca/Finance/Personal-Information-New-Account-or-Update

Voyent Alert

To keep everyone safe and informed, the City of Dryden uses emergency alert notifications through the Voyent Alert app.

If you are interested in this free service, you can follow this link to download the app or register for calls, texts, or email:

https://voyent-alert.com/community/#registration

A video tutorial on registration in the app is available for your convenience:

Registration Tutorial - Voyent Alert!

Making a Complaint

Looking for more Dryden By-Laws?

Visit https://www.dryden.ca/your-government/by-laws/ for access to all City of Dryden by-laws.

To Report a Problem that pertains to general city issues, for example, road issues, sidewalk, or traffic light issues, please visit the City of Dryden website at City of Dryden

Or report it using this link https://forms.dryden.ca/Administration/Report-Problem

Who Should I call?

You have tried talking to the property owner and builder, but you cannot reach them or the issues are not resolved. Now what?

The table below shows which City divisions or Provincial Ministry is responsible for addressing certain concerns.

CONCERN	WHAT TO DO?	CONTACT INFO
- Possible danger to life or safety of a person	Contact Dryden OPP	**911**
- Possible natural gas leak	Leave the area immediately and do not do anything that could create a spark.	**911, and your natural gas provider. Enbridge: 1-866-763-5427**
- Dangerous electrical condition	Contact the Electrical Safety Authority	**1-877-372-7233** Esa.cambridge@electricalsafety.on.ca
- Parking concerns on public property (streets and parks.	Review the Parking By-laws: - Parking and Traffic Regulation By-law - 2026-29 - Parking Lots By-law 4794-2020	**807-223-1140 ext 3** Parking@dryden.ca

- Development approvals - Zoning By-law questions or concerns	Contact Building and Planning or review the Zoning By-law By-laws and Legislation: - Planning Act, R.S.O. 1990, c. P.13 | ontario.ca - Zoning By-law	**807-223-1140 ext 2** Planning@dryden.ca
- Noise - Construction and renovation waste - Property standards - Contractors not complying with City By-laws - Illegal dumping - Dirt or mud, construction materials, drainage issues on streets and sidewalks	By-laws and Legislation: - Noise By-law - Chapter 132 - Property Standards By-law - 2024-73 - Signs By-law - 2024-24 - Fence By-law - Chapter 78 - Pool Enclosure By-law - Chapter 234	**807-223-1140 ext 3** **File an online complaint form:** Property Standards Complaint Form
- Work or site safety concerns, - Storage of construction material - Dust	Contact the Ministry of Labour	**Toll-free: 1-877-202-0008** **TTY: 1-855-653-9260**
- No permits (or deviation from permits) for construction or demolition in progress or completed	Contact the Chief Building Official By-laws and Legislation: - Building Code Act, 1992, S.O. 1992, c. 23 | ontario.ca - Building By-law - 3662-2009	**807-223-1140 ext 1** pskillen@dryden.ca
- Water service disruption - Water main break	Contact Public Works	**807-223-2367**
- Traffic signal or streetlight issue	Contact Public Works	**807-223-2367**
- Garbage and Waste disposal - Drop off yard waste or hazardous waste	Contact Public Works	**807-223-2367**