Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

The Social 01

Address:

103-1895 Clements Rd, Pickering ON L1W 3V5

Type of premise/facility: Personal Service Settings

Types of Personal Service Setting Services: Barbering/Hairdressing

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IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-11-02

Date IPAC lapse was linked to premise/facility: 2026-11-12

Date of initial report posting: 2026-11-20

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

1. Observed no hand hygiene performed before offering service.
2. Observed hair tools partially immersed in Barbicide solution.
3. Observed several neck brushes with white powder accumulation at the workstations.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

1. Operator must perform hand hygiene before and after service delivery and as often as necessary to prevent disease transmission.
2. Operator must fully immerse items in the disinfectant for the appropriate contact time.

3. Operator must discard items that cannot be readily cleaned and disinfected or sterilized immediately after each use.

Date any order(s) or directive(s) were issued to the owner/operator:

November 12, 2026

Final Report

Date of final report posting: 2026-11-20

Brief description of corrective measures taken: Inspection was conducted. Confirmed the requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-11-17

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or email us.