



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Keya's Nails & Spa

Address:

4-300 Rossland Rd E, Ajax ON L1Z 0M1

Type of premise/facility: Personal Service Settings

Types of Personal Service Setting Services: Waxing and Manicure/Pedicure

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-09-10

Date IPAC lapse was linked to premise/facility: 2026-09-11

Date of initial report posting: 2026-09-18

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Observed used/dirty and clean tools stored together, resulting in potential contamination of clean items
- Observed reusable tools and footbath basins not adequately cleaned and disinfected with an appropriate level of disinfectant
- Observed single-use items not discarded immediately after use

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to store items in clean, covered containers and/or in a sanitary manner
- Operator to properly clean and disinfect all reusable implements and equipment after each use

- Operator to discard all single-use items immediately after each use, and not reuse or share between clients.

Date any order(s) or directive(s) were issued to the owner/operator:

September 11, 2026

Final Report

Date of final report posting: 2026-09-18

Brief description of corrective measures taken: Inspection was conducted. Confirmed the requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-09-14

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.