



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Dr. William Nevill

Address:

18-250 Bayly St W Ajax ON L1S 3V4

Type of premise/facility: Dental Clinic

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-09-01

Date IPAC lapse was linked to premise/facility: 2026-09-02

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Observed dental equipment/ devices improperly cleaned prior to sterilization
- Observed dental equipment/ devices in a closed position inside the sterilization pouches
- Observed incomplete records for sterilizer
- Observed the sterilization pouches improperly labelled

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? Yes

If yes, was the issue referred to the regulatory college? Yes

Names of regulatory college and stakeholders notified:

Royal College of Dental Surgeons of Ontario (2026-09-10)

Concise description of the corrective measures required:

- Ensure all equipment and devices are properly cleaned prior to sterilization

- Ensure all equipment and devices are packaged for sterilization in such a way that steam can penetrate all surfaces. Equipment and devices must be in an unlocked and open position for sterilization
- Ensure all sterilized packages and pouches are labelled with the appropriate information
- Ensure all physical parameters for sterilization are recorded after each cycle

Date any order(s) or directive(s) were issued to the owner/operator:

September 4, 2026

Final Report

Date of final report posting: 2026-09-11

Brief description of corrective measures taken: 2026-09-04

Date all corrective measures were confirmed: Confirmed that requirements noted above were corrected.

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.