



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Hair J

Address:

17-314 Harwood Ave S., Ajax L1S 2J1

Type of premise/facility: Personal Service Settings

Types of Personal Service Setting Services: Barbering/Hairdressing and Hair Removal

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-08-31

Date IPAC lapse was linked to premise/facility: 2026-08-31

Date of initial report posting: 2026-09-14

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

1. Observed staff fail to practice proper hand hygiene prior to and following service delivery.
2. Observed re-usable tools/equipment and service stations improperly cleaned and disinfected after each use.
3. Observed single use items and items that cannot be cleaned and disinfected not discarded immediately after each use on a client.
4. Observed products stored and dispensed in a manner resulting in contamination of the remaining product.
5. Observed tools/equipment stored uncovered, soiled and in soiled containers.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

1. Operator to perform hand hygiene before and after service delivery and otherwise as often as necessary.
2. Operator to properly clean and disinfect all reusable tools and surfaces that come into contact with each client after use.
3. Operator to ensure all tools and surfaces are properly disinfected with an appropriate disinfectant.
4. Operator to discard all single-use items immediately after each use.
5. Operator to dispense and store products in a manner to prevent contamination.
6. Operator to ensure all tools and equipment are maintained and stored in a sanitary manner.

Date any order(s) or directive(s) were issued to the owner/operator:

August 31, 2026

Final Report

Date of final report posting: 2026-09-14

Brief description of corrective measures taken: Inspection was conducted. Confirmed that requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-09-04

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.