Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Luxury Nails Lounge

Address:

2-8 Harwood Ave S., Ajax, ON L1S 7L8

Type of premise/facility: Personal Service Settings

Types of Personal Service Setting Services: Manicure, Pedicure and Non-Invasive Aesthetics

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IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-11-04

Date IPAC lapse was linked to premise/facility: 2026-11-05

Date of initial report posting: 2026-11-17

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Observed new and used nail instruments stored together.
- Observed nail brush being used to remove nail debris from client.
- Observed operator handling a personal cellphone during a manicure service without performing hand hygiene afterward.
- Observed footbaths not adequately cleaned and disinfected between clients.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

1. Operator to store items in clean, covered containers and/or in a sanitary manner
2. Operator to discard all single-use items immediately after each use, and not reuse or share between clients

3. Operator to perform hand hygiene before and after service delivery and as often as necessary

4. Operator to properly clean and disinfect all reusable implements and equipment after each use

Date any order(s) or directive(s) were issued to the owner/operator:

November 5, 2026

Final Report

Date of final report posting: 2026-11-17

Brief description of corrective measures taken: Inspection was conducted. Confirmed the requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-11-06

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or email us.