

The Right
People

in The
Right
Places



Grand River
Community
Health Centre

Our Vision

A community where we work together to achieve equity, belonging, health and wellbeing for all.

Our Mission

We promote healthy communities by providing primary health care, health promotion and community development, to ensure that no one faces barriers to health and well-being.

Our Values

At GRCHC, we are:

Equity
Trust
Respect
Compassion
Collaboration

We Focus on Providing:

- Health and wellness supports, connected care pathways, and promotion of wellbeing to the people of Brantford & County of Brant, prioritizing those who face barriers and have complex needs.
- Specialized programming with expanded reach
- System leadership to influence healthcare

“ The way clients “sigh”, releasing stress as we complete the application for their Birth Certificate. Clients leave with hope!” ...*Volunteer staff*



The Simcoe IAW Fair was well attended”



2025 GRCHC Volunteer Appreciation Event recognition

GRCHC QUICK FACTS Fiscal Year Ending March 31/26

19447 primary care interactions with clients
** including clients of the Gender Affirming Clinic*
2595 primary care interactions with outreach clients
1028 referrals made to other GRCHC services
5501 allied health interactions with clients (social work, outreach, nutrition)
483 allied health group participants
12744 Outreach Station interactions
3716 individuals seen at Seasonal Agricultural Worker clinics with 11228 different interactions
330 individuals assessed by Seniors Assessment Services **Memory/Geriatric Clinics*
149 Individuals served in the COPD program with
1296 different interactions
3566 volunteer hours logged
36 active volunteers
883 new patients rostered to the Interprofessional Primary Care Team with **7572** different interactions
9 community partners on site – Brant County Health Unit Dental Program; BCHS Diabetes Education Service Home and Community Care Support Services; Feet First Foot Care Program; Grand River Council on Aging; Positive Health Network; Chronic Non-Cancer Pain Management Program (CNCMP) - Delhi Community Health Centre; Willowbridge Community Services, Nova Vita Domestic Violence Prevention Services, Alzheimer Society of Brant, Haldimand Norfolk, Hamilton Halton.



Amber, Melissa and Carly at the 2025 Volunteer Appreciation Event



Laura and Amy at Diabetes Canada Conference in Toronto

“ Having a mobile clinic visit the farm encourages all farm employees to participate if they wish (no excuses, because it is so convenient for them to attend). The mobile clinic also frees up time for farm owners to focus on other work during our busiest time of year - harvest! I can't thank staff enough for visiting our farm with the mobile services, it is greatly appreciated, both by farm owners and farm employees.” ... *International Agricultural Workers Program*



Grand River
Community
Health Centre

Board of Directors

SEPT 2025 - 2026

Derek Bond
Melissa Cummings
Paula Hill
Janice Kucharew
Ryan Martens

Wanda Mersereau
Joan Millsap
Ashish Patel
Chioma Uwaneme
Michelle Yuile



Our team interacted with 415 individuals at Pride in the Park 2025!

“ I just wanted to send feedback to you about how much I enjoyed the COPD program I took and the exercises program that I'm still doing, I learnt that I had COPD just before the pandemic and unfortunately my doctor while good at what he does isn't very good at explaining things and it was only in April did I learn about your program and I joined right away and not only did I learn a lot about COPD I also learnt enough that I have been able to get back to my normal live and move forward without any other problems, and I'm now enjoying the continuing exercise program that I've decided to do, so thank you completely for the help I got but also just for being there to help anyone who needs help and can receive it from those who work for the program in simple straight forward fashion so again THANK YOU ! ... COPD Program

Message from the Executive Director

GRCHC ANNUAL REPORT FOR FISCAL YEAR 2025/26

Right People, Right Places

During the past year, the staff at Grand River Community Health Centre have continued to amaze me with their ability to be in the right place at the right time to make a difference in the health outcomes of our community. We delivered on key strategic initiatives, including enhanced access for unattached patients and the development of chronic disease pathways, which are both excellent examples of coordinated leadership by our staff in meeting the health-care needs of our community. We continued to invest in the people and the processes that allow us to do our work in the community and in our facilities, such as through electronic systems, and planning for new facilities that will allow us

to meet the needs of the community in new and acceptable ways. We focused on building the capacity of our staff through education, inclusion and a strong commitment to wellness and diversity in the workplace. These investments in our people and processes will allow us to continue to be responsive to the community. Finally, we continued to build strong community partnerships in a variety of areas, including supportive housing, multiculturalism and seniors' issues, all of which reflect our understanding of the role that community building plays in our health and the health of our community. This year, we celebrated the positive impact that our staff,

with their passion and skills, together with the community and its resources, can have on the health outcomes of our community. Our achievements will carry forward into the next phase of our Strategic and Operational Plan by continuing to focus on right people, right place. I want to take this opportunity to thank our staff, our partners, our board members and our community for their contributions to our success. We will continue to invest in people, whether they be our employees or community partners, in order to secure our future as a vital health-care organization in our community.

Ryan Martens
Chair-Board of Directors

Lynda Kohler
Executive Director



Lynda taking part in the National and Provincial Summit on Migrant Workers' Services Delivery Models and Roadmap Panel Discussion



"IAW Soccer Tournament in Norfolk County

Thank You!

A special thank you to the many volunteers who build a healthier community by sharing their time and expertise in our Centre, on our Board, committees, and focus groups, and through community programs.

Financial Information

GRCHC

Auditor's Report

The full independent auditor's report is posted on our website under resources, or a copy can be obtained by contacting the GRCHC.

Funding

The Grand River CHC receives core operational funding from the Ministry of Health, through Ontario Health. We also receive project-related funding grants and private donations. Thank you to all of our funders for your generous support. The Grand River CHC is a non-profit, registered charitable organization and is governed by a volunteer Board of Directors. Registered Charitable # 82936 7556 RR0001.

Ontario Midwifery Program

GRCHC serves as a midwifery program transfer payment agency (TPA). The revenues and expenses of the midwifery practice groups are not reflected in these financial statements. Activity for the year consisted of: *For the Period Ended March 31, 2026*

Ontario Midwifery Program - Revenues

.....31,917,031

Total Midwifery Expenses

.....30,181,648

The excess of revenues over expenditures will be advanced to the midwifery practice groups in the subsequent fiscal year. If all of the funds are not advanced, they will be returned to the MOH.

Brantford Brant Norfolk Ontario Health Team

GRCHC acted as a Transfer Payment Agency (TPA) for the Brantford Brant Norfolk Ontario Health Team (BBN OHT). The revenues and expenses of the Brantford Brant Norfolk Ontario Health Team are not reflected in these financial statements.

Activity for the year consisted of:

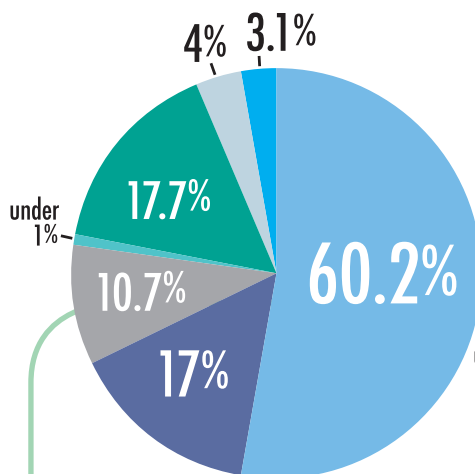
For the Period Ended March 31, 2026

Brantford Brant Norfolk Ontario Health Team (BBN OHT) - **Total Revenue** 1,235,912

Total Brantford Brant Norfolk Ontario Health Team (BBN OHT) **Expenses** 1,206,611

Surplus recoverable by the Ministry of Health 29,301

YEAR ENDING MARCH 31, 2026



Revenues 11,362,977

Base OH revenue.....	6,850,835
One-time OH revenue.....	1,939,009
Ontario Health Team (Note 11)	1,235,912
MOH-TPA fee income.....	80,371
Funded projects & community initiatives.....	453,286
Donations & other income.....	464,780
Recognition of deferred contributions* (Note 6).....	356,481

Note 6:

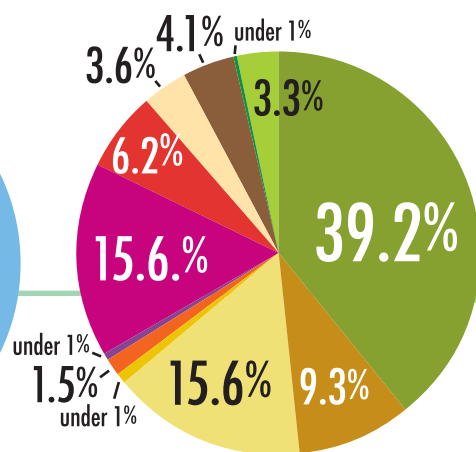
Deferred contributions relate to the unamortized portion of capital assets. The balance represents contributions received for capital assets that have been deferred and are being amortized and recognized as revenue at the same rate as the related capital assets are amortized.

Note 11:

Continuing in the current year, the Centre acted as a Transfer Payment Agency (TPA) for Brantford Brant Norfolk Ontario Health Team (BBN OHT). The centre is also responsible to report the results of the BBN OHT operations to the MOH through its routine reporting deliverables.

In the current year, \$1,235,912 (2025 - \$1,064,333) of revenue was managed on behalf of the BBN OHT.

In the current year, \$29,301 (2025 - \$3,698) is recoverable by the MOH.



Expenses 10,920,126

Salaries and wages	4,285,508
Employee benefits	1,012,541
Medical staff remuneration.....	1,701,191
Medical and surgical supplies	69,446
Building & grounds	163,495
Equipment expenses.....	68,510
Contracted services.....	1,707,266
Supplies & sundry.....	678,006
Rent.....	395,577
Funded projects & community initiatives.....	451,445
Donations & other revenue expenses	30,660
Amortization.....	356,481
Excess of Revenues over Expenses Before the undernoted.....	442,851
Surplus repayable for the year.....	77,573

Accredited by
Canadian Centre
for Accreditation



Agréé par
Centre canadien
de l'agrément



Seniors Assessment Services team at the annual Alliance for Healthier Communities conference



"What I find most rewarding about my volunteer role is being able to provide immediate support to people experiencing homelessness by offering food and essential items. I also appreciate the opportunity to learn about harm reduction approaches, which has deepened my understanding." Volunteer staff



You guys are doing an amazing job! We appreciate everything that you have done for our guys. Coming to the farm monthly has helped us out so much. Thank you for everything that you are doing." ... International Agricultural Workers Program



Grand River
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