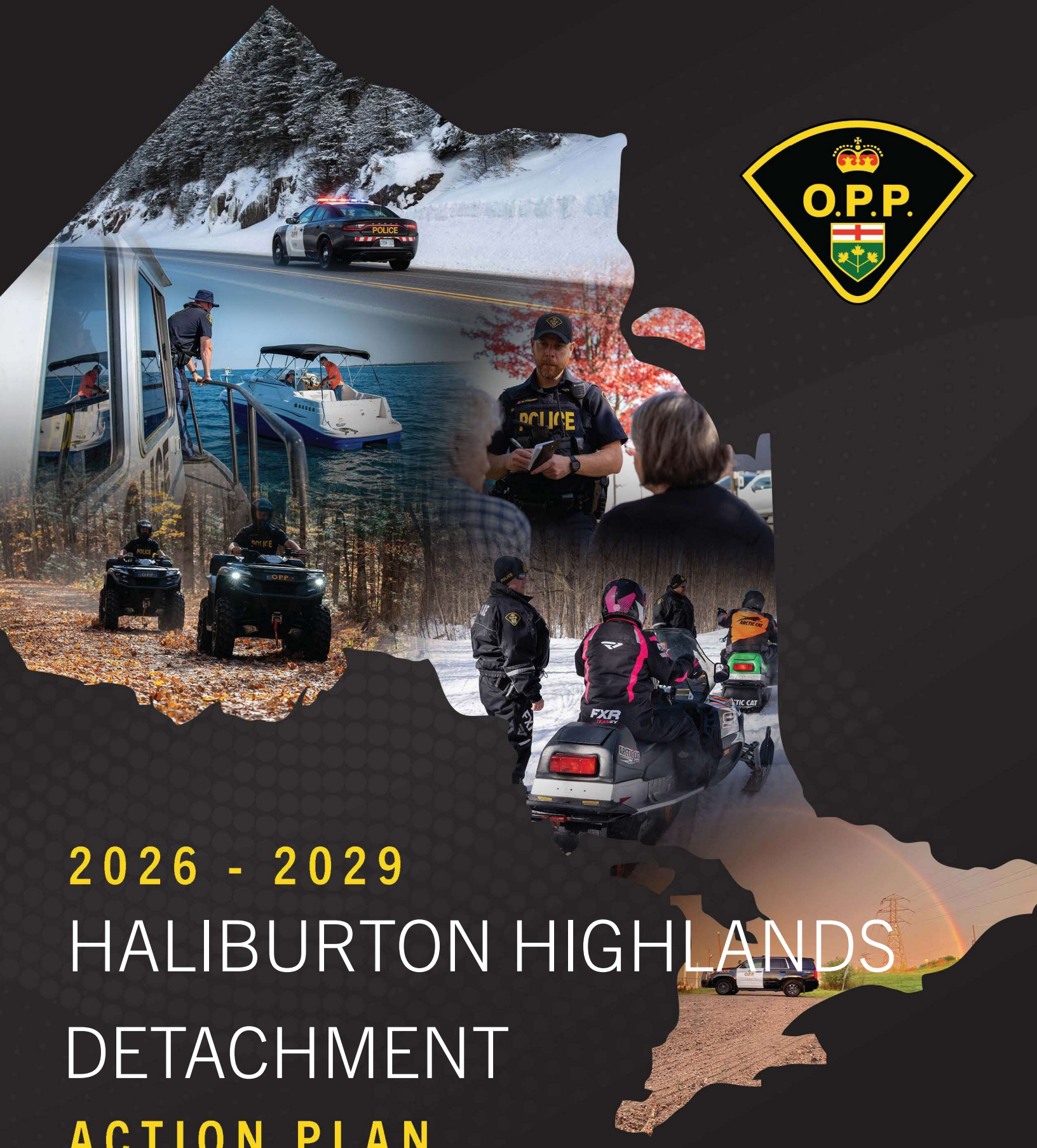


2026 - 2029

HALIBURTON HIGHLANDS DETACHMENT

ACTION PLAN

ONTARIO PROVINCIAL POLICE // OPP.CA

2026-2029 STRATEGIC PLAN

Priorities and Commitments



Our People

A healthy and resilient OPP
We will be the employer of choice supporting our members, personally and professionally, in their pursuits of excellence.

Our Work

A responsive and evolving OPP
We will be a leader of policing excellence empowering our members to deliver the best service for Ontarians.

Communities We Serve

A collaborative and progressive OPP
We will courageously pursue community safety outcomes, building cooperative and strategic relationships with partners who share Our Vision.

Connections

A connected OPP
We are one OPP emphasising curiosity and innovation, aligning with our members efforts, while ensuring actions are consistent with Our Mission and Our Values.

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Message from the Detachment Commander



I am pleased to present the 2026-2029 Haliburton Highlands Detachment Action Plan. This action plan has been prepared and adopted per the *Community Safety and Policing Act*, 2019 (CSPA) and in alignment with the Ontario Provincial Police 2026-2029 Strategic Plan.

The 2026-2029 Haliburton Highlands Detachment Action Plan outlines commitments, actions, and desired outcomes for the detachment over the next four years. It addresses our strategic direction, the key initiatives we will undertake and how we will provide adequate and effective policing in our area and will meet the needs of the communities we serve. Together, we will work to enhance public safety, strengthen community partnerships, and uphold the trust placed in us by those we serve. To reflect these priorities, the plan is organized in three sections:

- Crime
- Roadways, Waterways and Trails
- Community Well-Being

The plan also includes qualitative and quantitative performance objectives and indicators so we can appropriately measure the outcomes of our actions.

The 2026–2029 Haliburton Highlands Detachment Action Plan was developed through a comprehensive consultation process with key stakeholders. Engagements were conducted with the OPP Detachment Board to ensure alignment between the detachment's objectives and the priorities identified by the Board. A public survey was distributed to gather input on current and emerging concerns from a broad cross-section of the community, including representatives of diverse populations, municipal councils, local businesses, and other stakeholders. Additionally, a town hall was held to provide residents with a direct forum to express their concerns and share priorities. These engagements served as valuable opportunities to gather input on local issues, helping to shape the detachment's policing priorities in a meaningful and community-informed manner. This collaborative approach ensured the Action Plan reflects the needs and expectations of those we serve.

The 2026-2029 Haliburton Highlands Detachment Action Plan is the first action plan prepared under the CSPA. Detachment Board Annual Reports will continue to be enhanced to reflect the updated reporting requirements.

This Action Plan has been thoughtfully developed to address the evolving needs of our communities and to ensure the delivery of an effective, responsive, and high-quality police service for all who live in and visit Haliburton County. I am proud of the dedicated work carried out by our members and of the strong relationships we have built within the community, and I look forward to our growth and achievements in implementing the 2026-2029 Haliburton Highlands Detachment Action Plan.

Staff Sergeant Debra McClure
Haliburton Highlands Detachment

Message from the OPP Detachment Board Chair(s)

The Board welcomed the opportunity to work with the Detachment Commander in creating this 2026-2029 Action Plan, and the development of key objectives and priorities to ensure adequate and effective policing is delivered in our changing communities, now and in the years ahead.

We are confident that this plan will address the current and emerging concerns identified through consultation with the communities we represent. We believe this plan strikes a suitable balance of addressing crime and preventing victimization, while ensuring resources focus on road, trail and waterway safety, along with expanding on our commitment of engagement and partnerships that enhance community wellbeing.

Andrew Fletcher

Chair - Haliburton Highlands OPP Detachment Board

Our Detachment

Haliburton County consists of the Municipality of Dysart et al, the Municipality of Highlands East, the Township of Algonquin Highlands, and the Township of Minden Hills. Haliburton County, a picturesque and predominantly rural region in Ontario, is undergoing notable demographic and economic transformation. Characterized by its natural beauty, abundant recreational opportunities, and tranquil and rural environment, the County has long been a favored destination for seasonal residents and tourists. However, recent trends indicate a significant shift toward permanent residency. The shift from seasonal to permanent residency, combined with its natural beauty and recreational infrastructure, positions Haliburton as a unique and evolving community in Ontario.

Haliburton County consists of 20,571 permanent residents, with an estimated seasonal population in excess of 45,000 people, which is a 13.9% increase from 2016. Notably, 35.2% of the population is aged 65 and over, nearly double the provincial average, underscoring Haliburton's appeal as a retirement destination. This demographic shift brings with it increased demand for healthcare, accessible housing, and senior-oriented services.

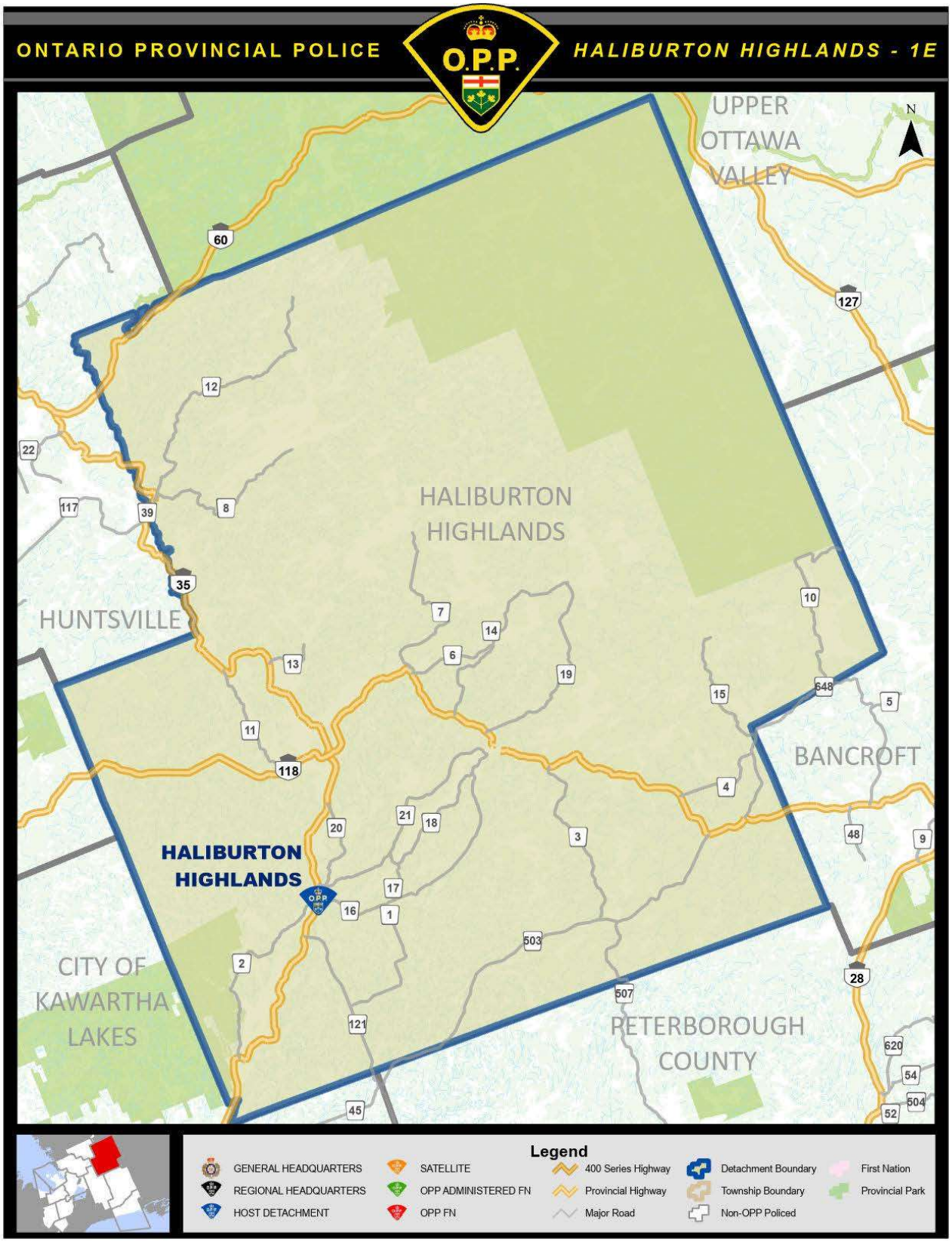
Housing data from the 2021 Census further illustrates this evolution. Permanent residents occupy 46.09% of the dwellings, and the remaining 53.91% of the dwellings are seasonal. While the total number of private dwellings decreased slightly, the number of permanently occupied dwellings rose by 1,271, indicating that approximately 1,312 seasonal residences have been converted to permanent homes. This trend suggests that lifestyle preferences and the rise of remote work are encouraging more individuals and families to settle in the region full-time.

Economically, Haliburton continues to rely heavily on tourism and seasonal industries. However, the growing permanent population presents opportunities for economic diversification, community development, and infrastructure investment. At the same time, the County must address challenges related to service delivery, transportation, and environmental sustainability.

The unemployment rate for Haliburton County is slightly above the province's, being at 9.6% in 2021 compared to 7.4% for the province. The job market is largely based upon retail, trade, and construction industries. Accommodation and food services as well as arts, entertainment and recreation also employ a sizable portion of the labour force in the county, and a higher proportion compared to the province. Part-time and part-year jobs contribute to the county's economic activity.

With an area of 4,071.86 square kilometres, more than 900 lakes (600 named), and approximately 940 kilometres of trails, Haliburton Highlands Detachment area is extremely popular with hunters, anglers, water sport enthusiasts, snowmobilers, and all other forms of outdoor activity enthusiasts. In summary, Haliburton County stands at a pivotal juncture. Its evolving demographic profile, coupled with its enduring natural appeal, positions it as a unique and dynamic community within Ontario, one that must balance growth with the preservation of its rural character and quality of life.

Our Detachment Area



Action Plan Commitments Summary

The OPP's action planning process is guided by Section 70 (1) of the *Community Safety and Policing Act, 2019* and ensures compliance with the *Adequate and Effective Policing (General)* standards filed as O. Reg. 392/23.

Through analysis and consultation, the following objectives and priorities were identified for the next four years. These are reflective of how adequate and effective policing will be provided in the area served by the detachment, in accordance with the needs and diversity of the population.

CRIME	ROADWAYS, WATERWAYS AND TRAILS	COMMUNITY WELL-BEING
Enhance proactive patrol and/or initiatives to target specific local crime trends and reduce victimization, while increasing community safety.	Expand local level expertise in specialized traffic enforcement that would directly benefit our detachment area.	Increase community engagement and strengthen community relationships through enhanced communication and information sharing.
Enhance public safety through strategic offender apprehension, focusing on the arrest of individuals with outstanding warrants to ensure accountability. Active involvement in the Offender Management and Apprehension Program (OMAP) supports consistent bail compliance monitoring, helping to prevent reoffending and uphold judicial conditions.	Enhance proactive enforcement and visibility in the detachment area by continuing to enforce the Big 4 and addressing local traffic safety trends. Maintain a year-round focus on identifying, analyzing, and addressing the causal factors contributing to motor vehicle collisions.	Strengthen relationships with local youth by providing structured and unstructured youth programming, delivering information about topics that impact youth, and prioritizing partnerships with local youth-focused organizations.
Strengthen local expertise in investigating crimes impacting our communities through targeted investments in training and mentorship. The goal is to minimize violent crime and reduce victimization by equipping detachment members with the skills and	Increase public education and awareness of traffic safety, vehicle safety, and traffic-related legislation through enhanced engagement, presentations, and data sharing.	Actively seek out, identify and engage members of the public who may be interested in pursuing a career in policing, either as regular uniformed officers or as volunteers within the detachment's Auxiliary Unit.

support needed for effective case management.		
Increase public education and awareness of crime trends through enhanced engagement, presentations, and data sharing.	Ensure a sustained and effective operational presence on ATV and MSV trails year-round in response to increased recreational use. Maintain consistent patrols on local waterways during the summer to manage the growing volume of activity on lakes and rivers and support public safety.	Strengthen a culture of wellness that supports the physical and mental health of personnel through access to peer support, mental health resources, and tailored programs. Proactive engagement, leadership support, and education help reduce stigma, encourage early intervention, and foster a supportive workplace.
Enhance coordination and timely responses in property crime investigations further support accountability and contribute to safer neighbourhoods.	Increase proactive efforts to address the growing presence of Commercial Motor Vehicles (CMVs) on local roadways by enhancing visibility and enforcement, promoting road safety, and implementing a comprehensive strategy that includes education and stakeholder engagement.	Enhance partnerships with local service providers to best support calls for service related to mental health, substance use and addictions, persons with disabilities, persons experiencing homelessness, and other factors that may contribute to increased victimization.
Enhance our response to the opioid crisis, remaining committed to reducing the harm caused by opioid production, trafficking, and use, through enforcement, prevention, and community collaboration.		Implement strategies to reduce gender-based violence and hate-motivated crimes through targeted enforcement, education, and community engagement. This commitment reflects our dedication to human rights and equity, ensuring all individuals feel protected, respected, and supported within our area.

CRIME

The Haliburton Highlands Detachment remains committed to investigative excellence and delivering high-quality, victim-centered policing rooted in professionalism, accountability, and respect for the communities we serve. We continue to strengthen our capabilities in frontline and criminal investigations through enhanced inter-agency cooperation, evidence-based decision-making, and the use of emerging technologies. Our trauma-informed approach prioritizes the dignity and safety of victims, particularly in cases of Intimate Partner Violence and sexual assault, supported by collaboration with community-based services.

In response to the opioid crisis and its impact on public safety, we maintain a coordinated strategy with health, social, and enforcement partners to promote education, prevention, harm reduction, and integrated enforcement targeting drug trafficking and organized crime. Guided by Ontario's Mobilization and Engagement Model of Community Policing, we emphasize collaborative problem-solving, proactive engagement, and sustainable, community-driven solutions. Through these priorities, we reaffirm our dedication to fostering a safe, inclusive, and resilient environment for all residents.

COMMITMENTS	ACTIONS	OUTCOMES
Enhance proactive patrol and/or initiatives to target specific local crime trends and reduce victimization, while increasing community safety.	Use crime analytics and community feedback to identify emerging trends, then deploy focused patrols and initiatives, such as foot patrols, traffic enforcement, or visibility in high-risk areas, to deter criminal activity and reduce victimization.	Data-driven patrol/initiatives based on analysis and community input, resulting in increased personal and community safety.
Enhance public safety through strategic offender apprehension, focusing on the arrest of individuals with outstanding warrants to ensure accountability. Active involvement in the Offender Management and Apprehension Program (OMAP) supports consistent bail compliance monitoring, helping to prevent reoffending and uphold judicial conditions.	To support public safety, the detachment will enhance bail compliance through regular check-ins, home visits, and collaboration with probation and parole officers, using OMAP data to identify and address non-compliance early. Targeted enforcement days and joint operations with specialized units will focus on apprehending high-risk individuals with outstanding warrants.	Improved public safety through increased offender accountability, reduced bail violations, and the timely apprehension of high-risk individuals. These coordinated efforts strengthen community trust, disrupt repeat offending, and reinforce the integrity of the justice system. Proactive engagement ensures judicial conditions are upheld, promotes efficient use of enforcement resources, and supports safer, more resilient communities. Increased compliance checks and strengthened collaboration with probation and parole officers will lead to timelier

		interventions and will contribute to improved public safety and accountability within the community.
Strengthen local expertise in investigating crimes impacting our communities through targeted investments in training and mentorship. The goal is to minimize violent crime and reduce victimization by equipping detachment members with the skills and support needed for effective case management.	Develop a structured internal mentorship program that pairs experienced investigators with newer members, while also prioritizing attendance at specialized investigative training courses (e.g., major case management, trauma-informed interviewing, cybercrime). This dual approach builds capacity and ensures consistent, high-quality investigations. Investigations related to IPV and Sexual Assault will be subject to ongoing review and oversight by the Detachment Abuse Issues Investigator (DAII) and the Area Crime Supervisor to ensure full compliance with organizational policies, procedures, and best practices. Work with YWCA to provide support for IPV investigations.	Increased number of detachment members with specialized training and experience in a variety of criminal investigations, resulting in investigative excellence and improved community safety. IPV offences continue to be thoroughly investigated and reviewed by DAII's, ensuring compliance of organizational polices.
Increase public education and awareness of crime trends through enhanced engagement, presentations, and data sharing.	Leverage the Community Engagement Officer to lead targeted presentations and outreach on local crime trends, fraud prevention, and safety strategies at schools, senior groups, and community events. The CEO will also mentor and support other officers in delivering public education initiatives, helping to build internal capacity and ensure consistent, high-quality engagement across the detachment.	Increased number of Community Engagement Officer visits, engagements and presentations related to crime prevention, demonstrating an enhanced transparency in local crime data trends.
Enhance coordination and ensure timely responses in property crime investigations. By	Deploy focused patrols in identified property crime hotspots based on crime	Increased visibility and presence in high-risk areas, leading to a reduction in property crime

improving communication, streamlining follow-ups, and prioritizing accountability, we aim to reduce property-related offences and contribute to safer, more secure neighbourhoods.	analysis and community reports. These patrols will enhance visibility, deter criminal activity, and enable quicker response times, while improving coordination between frontline officers and investigators for more effective follow-up. We are committed to enhancing community safety through proactive crime prevention strategies. As part of this commitment, Auxiliary members to work within the principles of Crime Prevention Through Environmental Design (CPTED). CPTED is a proven approach that focuses on the design and effective use of the built environment to reduce the fear and incidence of crime, thereby improving the overall quality of life for community members. Auxiliary members to recommend practical improvements that deter criminal activity and educate community members at the same time. Deliver targeted presentations focused on fraud prevention and property-related crimes. These educational initiatives are designed to raise awareness, empower residents with practical knowledge, and reduce victimization within our communities.	incidents, and stronger community confidence in police efforts to address local concerns. Strengthened partnerships and increased Community engagement presentations, leading to a reduction in crime.
Enhance our response to the opioid crisis, remaining committed to reducing the harm caused by opioid production, trafficking, and use, through	Increase proactive patrols and intelligence-led investigations targeting opioid trafficking networks, while simultaneously strengthening partnerships with	Increased proactive patrols in high-risk areas. Strengthened partnerships, combined with the support of

enforcement, prevention, and community collaboration.	local health and social service agencies to ensure individuals affected by substance use have access to timely support, treatment, and recovery resources. Leverage the expertise and resources of specialized OPP units (Community Street Crime Unit) to bolster enforcement, intelligence gathering, and community outreach initiatives.	specialized OPP units, will lead to improved access to support services, and a measurable reduction in opioid-related harm across Haliburton County, including a targeted decrease in overdose incidents and opioid-related emergency calls.

ROADWAYS, WATERWAYS AND TRAILS

Serving the Province of Ontario by protecting its citizens, upholding the law, and preserving public safety is the foundation of our daily mission. This commitment defines our actions and guides our delivery of the provincial policing mandate.

In Haliburton County, we remain steadfast in our commitment to ensuring the safety and security of all residents and visitors. Our officers are dedicated to maintaining a safe environment across the County's extensive network of roadways, waterways, and trails. Through proactive enforcement, meaningful community engagement, and strong strategic partnerships, we continue to work diligently to uphold public safety.

COMMITMENTS	ACTIONS	OUTCOMES
Expand local level expertise in specialized traffic enforcement that would directly benefit our detachment area.	Identify officers with an interest in traffic enforcement and enroll them in specialized training programs such as Standardized Field Sobriety Testing (SFST), Drug Recognition Expert (DRE), and Commercial Motor Vehicle (CMV) inspections. These trained officers will then lead focused enforcement initiatives and mentor colleagues to build broader detachment capacity in traffic safety.	Increased number of detachment members with specialized training in traffic enforcement techniques directly impacting the community, resulting in positive traffic safety outcomes.
Enhance proactive enforcement and visibility in the detachment area by continuing to enforce the Big 4 and addressing local traffic safety trends. Maintain a year-round focus on identifying, analyzing, and addressing the causal factors contributing to motor vehicle collisions.	Conduct regular, data-driven focused patrols targeting high-collision zones and times, with an emphasis on the Big 4 (impaired driving, aggressive driving, distracted driving, and seatbelt use). Use collision data and community input to guide enforcement efforts and adjust strategies as trends evolve. Actively support and participate in Provincial and National Traffic Safety Campaigns, aligning our enforcement and education efforts with broader public safety objectives. These campaigns serve as vital tools in raising awareness, promoting	Increased number of data-driven patrol and initiatives based on analysis and community input, resulting in positive traffic safety outcomes. Increased emphasis on the Big 4 driving behaviours—impaired, aggressive, distracted driving, and seatbelt non-compliance—will lead to improved driver behaviour, and fewer collisions and safer roadways.

	compliance, and reducing the risk of motor vehicle collisions across our communities.	
Increase public education and awareness of traffic safety, vehicle safety, and traffic-related legislation through enhanced engagement, presentations, and data sharing.	To enhance public awareness of traffic safety, vehicle safety, and traffic-related legislation, we will deliver focused public presentations by leveraging the expertise of OPP officers, specialized units, and leadership, including the CEO. These sessions will share key safety messages, relevant data, and promote safer driving behaviours across our communities.	Increased community engagement and presentations related to traffic safety, vehicle safety, and traffic-related legislation have enhanced transparency in local traffic data trends. These proactive efforts will lead to safer roadways, fewer motor vehicle collisions, and increased public compliance with traffic laws through greater awareness and community involvement.
Ensure a sustained and effective operational presence on ATV and MSV trails year-round in response to increased recreational use. Maintain consistent patrols on local waterways during the summer to manage the growing volume of activity on lakes and rivers and support public safety.	To support public safety in response to increased recreational activity, we will train additional members to operate specialized equipment and partner with the SAVE (Snowmobile, ATV, and Vessel Enforcement) Unit to conduct joint patrols. By leveraging the expertise and resources of SAVE and other OPP units, we will enhance our presence on ATV and MSV trails year-round and maintain active patrols on local waterways during the summer, ensuring visibility, enforcement, and community engagement in high-traffic areas. Deploy officers who are not certified to operate ATVs/MSVs in marked cruisers at trailheads to provide visible enforcement and engage the public in education. Deploy officers who are not certified to operate vessels in marked cruisers at boat launches to provide visible enforcement and engage the public in education. This	Increased number of detachment members with specialized training and partnering with the SAVE Unit for joint patrols, we will be better equipped to respond to seasonal demands, reduce incidents, increase compliance, and promote safe, responsible use of Ontario's trails and waterways. Increased number of data-driven patrol and initiatives based on analysis and community input, resulting in positive safety outcomes on trails and waterways.

	approach supports compliance through deterrence and outreach. We will enhance our media and social media messaging to promote ATV, MSV and waterway safety throughout the year. An analytical review of ATV, MSV and waterway-related complaints, conducted by Regional Operational Analysts (ROA), will provide critical data to support the development of focused and directed patrol strategies. This intelligence-led approach ensures that enforcement efforts are targeted, efficient, and responsive to emerging trends and community concerns.	
Increase proactive efforts to address the growing presence of Commercial Motor Vehicles (CMVs) on local roadways by enhancing visibility and enforcement, promoting road safety, and implementing a comprehensive strategy that includes education and stakeholder engagement.	To address the growing presence of CMVs on local roads, we will expand enforcement, educate drivers and the public, and collaborate with stakeholders. This includes training officers, conducting targeted inspections, educating CMV businesses and their employees and partnering with transportation companies and regulatory bodies to improve safety and compliance. Leverage analytics provided by our Regional Operational Analyst (ROA) to identify areas with a high volume of Commercial Motor Vehicle (CMV) traffic complaints.	Increased proactive efforts to address the growing presence of Commercial Motor Vehicles (CMVs) on local roadways resulting in improved safety and compliance through targeted enforcement, education, and stakeholder engagement. Increased number of members trained in CMV inspection procedures and partnering with transportation companies, MTO, and OPP Traffic Units, will enhance our capacity to conduct inspections, reduce collision risks, and keep our roadways safe.

COMMUNITY WELL-BEING

The Haliburton Highlands Detachment is committed to fostering a collaborative and progressive policing model that prioritizes the safety and well-being of all community members. We will achieve this through meaningful partnerships and a shared vision rooted in trust, transparency, and proactive engagement. We are committed to actively recruiting qualified and community-minded individuals for both Uniform and Auxiliary positions. Our recruitment efforts will focus on identifying suitable candidates from within our local communities, ensuring our team reflects the values, diversity, and unique character of the region we serve. By fostering opportunities for public service, we aim to empower residents to contribute meaningfully to the safety and well-being of their communities.

COMMITMENTS	ACTIONS	OUTCOMES
Increase community engagement and strengthen community relationships through enhanced communication and information sharing.	Increase community engagement through enhanced presentations, outreach, and information sharing. Led by our Community Engagement Officer (CEO), this effort will build trust and stronger relationships by mentoring staff, promoting transparent communication, and supporting meaningful connections with the public and local partners.	Increased number of community engagements and local level communications, resulting in positive feedback from community members about transparency and accessibility of information. Increase involvement at community events and festivals across Haliburton County. Increase engagement with the public on foot patrols, which provides opportunities for the community to engage with police officers to hear about their experiences and concerns with emerging crime trends and to provide feedback about policing in their community.
Strengthen relationships with local youth by providing structured and unstructured youth programming, delivering information about topics that impact youth, and prioritizing partnerships with local youth-focused organizations.	Leveraging the leadership of the CEO, this strategy focuses on enhancing youth engagement through both structured and informal programming. It includes coordinating impactful presentations, mentoring officers in effective engagement techniques, and strengthening partnerships with youth-focused	Increased partnerships, initiatives, engagements, and presentations with and for youth, resulting in positive feedback and outcomes for youth-related interactions with police.

	organizations. A key component is increasing officer presence in schools through regular visits and participation in school events, as well as fostering trust by attending informal youth gatherings. These efforts aim to build meaningful relationships and position officers as trusted mentors and role models within the community.	
Actively seek out, identify and engage members of the public who may be interested in pursuing a career in policing, either as regular uniformed officers or as volunteers within the detachment's Auxiliary Unit.	Leverage the CEO to lead targeted recruitment efforts by identifying and engaging individuals interested in policing careers. This includes promoting opportunities within the Auxiliary Unit, mentoring officers to support recruitment conversations, and increasing outreach during community events and informal interactions to encourage public involvement. Engage with local high schools to identify and inspire students who may be interested in pursuing a career in policing. This initiative is part of our broader commitment to community-based recruitment and long-term workforce development. Enhance community engagement by encouraging officers to actively participate in local events and initiatives, such as the Law Enforcement Torch run and similar community-based programs. This involvement fosters positive relationships, builds public trust, and reinforces the role of	Increased public interest in policing careers and volunteer roles is being supported through proactive outreach and officer mentorship, resulting in a more diverse and locally engaged applicant pool. By leveraging detachment outreach, we aim to boost applications from Haliburton County residents and strengthen representation from within the community.

	law enforcement as an integral part of the community.	
Strengthen a culture of wellness that supports the physical and mental health of personnel through access to peer support, mental health resources, and tailored programs. Proactive engagement, leadership support, and education help reduce stigma, encourage early intervention, and foster a supportive workplace.	Leverage leadership and members within the detachment to strengthen a culture of wellness by promoting access to peer support, mental health resources, and tailored wellness programs. Promote proactive engagement, mentor staff, and provide education to reduce stigma, encourage early intervention, and foster a supportive workplace.	By prioritizing wellness, officers can engage more effectively and compassionately with the communities they serve, leading to improved public trust, stronger relationships, and enhanced service delivery.
Enhance partnerships with local service providers to best support calls for service related to mental health, substance use and addictions, persons with disabilities, persons experiencing homelessness, and other factors that may contribute to increased victimization.	Leverage the CEO, Mobile Crisis Response Team (MCRT), and detachment members to enhance partnerships with local service providers that support calls related to mental health, substance use, addictions, disabilities, homelessness, and other factors contributing to victimization. This includes proactive collaboration, joint training, and coordinated response planning. Committed to the continued support and development of the Mobile Crisis Response Team (MCRT), in partnership with the Canadian Mental Health Association (CMHA) and Haliburton Highlands Health Services (HHHS**)**. Continued partnership with the Community Safety and Well-Being Committee to focus on prevention and early intervention by tackling social issues like poverty, mental health, addiction, and housing insecurity. Police alone cannot	Clearly defined roles and responsibilities with relevant service providers, resulting in decreased victimization and increased support of vulnerable community members by the most appropriate agency. Strengthened partnerships will lead to better outcomes for those in crisis and foster greater trust between police and the communities we serve. MCRT engaging with partners such as CMHA, HHHS and CSWB will assist individuals suffering from mental health and addiction challenges in obtaining timely and appropriate services. This collaborative approach will reduce repeat calls for service, lessen the strain on frontline officers, and ensure individuals in crisis receive the care and support they need.

	resolve these systemic challenges, but partnerships with CSWB allow for coordinated responses that reduce calls for service and repeat incidents	
Implement strategies to reduce gender-based violence and hate-motivated crimes through targeted enforcement, education, and community engagement. This commitment reflects our dedication to human rights and equity, ensuring all individuals feel protected, respected, and supported within our area.	Leverage leadership and members within detachment to implement strategies that reduce gender-based violence and hate-motivated crimes through targeted enforcement, education, and community engagement. This includes enhancing partnerships with local organizations, increasing data-driven patrols and initiatives based on analysis and community input, and promoting trauma-informed approaches to support victims.	Increased number of data-driven patrols and initiatives—guided by analysis and community input—will result in a safer, more inclusive community where individuals feel protected, respected, and supported.

OUR VISION

Safe Communities…
A Secure Ontario

OUR MISSION

To serve our province by protecting its citizens, upholding the law and preserving public safety.



OUR VALUES

Serving with
PRIDE, PROFESSIONALISM & HONOUR

Interacting with
RESPECT, COMPASSION & FAIRNESS

Leading with
INTEGRITY, HONESTY & COURAGE

Always doing the right things for the right reasons

CONTACT THE OPP

Know your location - be ready to describe the situation and your location. Look for addresses, landmarks and buildings that may help identify your location.

REACH THE OPP BY PHONE

- Call 9-1-1 if there is an immediate risk to someone's life or property
  - to stop or report a crime in progress
  - to report a fire
  - to report a life-threatening medical emergency
  - Don't hang up, stay on the line
- To report non-life-threatening incidents that require a police response, use the non-emergency line (1-888-310-1122) or go to opp.ca/reporting
- TTY 1-888-310-1133 or agent 511 for registered subscribers may be used for individuals in the Deaf, Hard of Hearing and Speech Impaired (DHHSI) community to contact police
- For all administrative inquiries or to schedule an appointment, find contact information for your local detachment at opp.ca/detachments

PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS) or visit www.crimestoppers.ca

REPORT AN INCIDENT ONLINE

- The OPP offers online reporting for minor, non-emergency occurrences in areas of OPP jurisdiction. opp.ca/reporting allows you to submit a report without visiting or calling.
- Use the online reporting tool for:
  - Theft Under $5,000
  - Mischief / Damage to Property Under $5,000
  - Mischief / Damage to Vehicle Under $5,000
  - Theft from Vehicle Under $5,000
  - Lost / Missing Property Under $5,000, including a licence plate(s) or validation sticker(s)
  - Driving Complaints

If you are reporting an emergency, call 9-1-1.

#KNOWWHENTOCALL

9-1-1 is for emergencies only:
If there is an immediate risk to someone's life or property.

- ✔ a crime in progress
- ✔ a fire
- ✔ a life-threatening medical emergency

Dialed 9-1-1 accidentally? #Be911Ready. Don't hang up, stay on the line and speak with an OPP Communicator to confirm there's no emergency.

The misuse of 911 ties up emergency lines, communicators and officers, which can result in a slower response to a real emergency and risks the safety of people who may need urgent help.

It is against the law to call 9-1-1 as a joke. Prank 9-1-1 calls can be dangerous and waste valuable emergency resources.

ACTION PLAN

HALIBURTON HIGHLANDS DETACHMENT

2026-2029

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