



PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT

Initial Report

Premise/facility under investigation (name and address)	Punkt Piercing, Mobile Service
Type of premise/facility: (e.g., clinic, personal services setting)	Personal Service Setting
Date Board of Health became aware of IPAC lapse	September 23, 2026
Date of Initial Report posting	September 28, 2026
Date of Initial Report update(s) (if applicable)	
How the IPAC lapse was identified	Complaint reported to the health unit
Summary Description of the IPAC Lapse	• A complaint was reported to the Health Unit on September 22, 2026, which prompted an investigation. • Public Health Inspectors visited the premises and conducted a comprehensive infection prevention and control (IPAC) assessment. • During the inspection, inadequate sterilization of jewelry was identified. As a result, the operator was directed to cease providing services immediately until the identified issues were addressed. • This premises was not known to public health prior to September 22, 2026. No known infections are related to this investigation at this time.



IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?	No
If yes, was the issue referred to the regulatory college?	N/A
Were any corrective measures recommended and/or implemented?	Under the Health Protection and Promotion, a section 13 closure order was issued. The operator was directed to cease the provision of piercing services.
Please provide further details/steps	During the investigation, it was identified that jewelry used in invasive procedures was not sterilized prior to use. This requirement is outlined in The Guide to Infection Prevention and Control in Personal Service Settings and Ontario Regulation 136/18. The operator was also directed to seek an alternate location for the provision of personal services. Educational resources were provided to owner/operator.

Date any order(s) or directive(s) were issued to the owners/operators.
(if applicable) September 23, 2026

Initial Report Comments and Contact Information

Any Additional Comments
(Do not include any personal information or personal health information)



Final Report

Date of Final Report posting:	October 9, 2026
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	September 23, 2026
Brief description of corrective measures taken	The operator ceased providing piercing services and voluntarily decided to permanently discontinue the provision of personal services.
Date all corrective measures were confirmed to have been completed	September 24, 2026

Final Report Comments and Contact Information

Any Additional Comments (Do not include any personal information or personal health information)

If you have any further questions, please contact:

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