

	QMS Operational Plan	Revision Date:	July 31, 2026	
	Element 2	Revision:	6	
	Policy Statement	Approved:	QMS Rep	
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1.0 Purpose

The operational plan shall document a Quality Management System policy that provides the foundation for the quality management system, and:

- Includes a commitment to the maintenance and continual improvement of the Quality Management System,
- Includes a commitment to the consumer to provide safe drinking water,
- Includes commitment to comply with applicable legislation and regulations, and
- Is in a form that provides for ready communication to all; Operating Authority, the Owner and the public.

2.0 Procedure/Do

2.1 The Operating Authority shall establish and maintain a Quality Management System that is consistent with the policy (See Element 2: OP-E2-1 Policy Statement).

2.2 The Policy statement as developed by the Operating Authority and endorsed by The Owner, is to be communicated as, document Element 2: OP-E2-1 of the Operational Plan as well as being posted at all North Huron Water Sites and to the public by posting at the Municipal Office and the North Huron Website.

3.0 Associated Documents

Element 2: OP-E2-1 Policy Statement

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Revision History

New Revision	Date of Revision	Summary of Changes	Revised by
6	July 31, 2026	Changed all "appendix" to reflect new names of documents. Changed "3.0 Appendices" to "3.0 Associated Documents" Added revision history.	Chloë Godfrey