

	QMS Operational Plan	Revision Date:	July 31, 2026	
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Quality Management System

1. Purpose

- 1.1. “A document of policies and procedures to establish and maintain a Quality Management System for the facilities operated by Veolia Water Canada in accordance with the requirements of the Drinking Water Quality Management Standard”

2. Procedure/Do: The following Operational Plan is established using the following principals:

- 2.1. The Operational Plan has a separate procedure to address each individual element as set forth in the Drinking Water Quality Management Standard.
- 2.2. The operational plan shall document a Quality Management System that will describe how we plan to meet all standards of the DWQMS. We will demonstrate what we do to meet all these standards, we will check and continually improve this operational plan through procedures laid out in the following elements of the operational plan.
- 2.3. The scope of the Operational Plan is to apply to all the water systems owned by the Township of North Huron and Operated by Veolia Water Canada.
- 2.4. The definitions used throughout the plan are set forth as a glossary to be used as reference (Element 1: OP-E1-1 Glossary).
- 2.5. The Compliance Calendar OP-E1-2 will be used to ensure the QMS is being implemented and continually improved.

3. Associated Documents

Element 1: OP-E1-1 Glossary

Element 1: OP-E1-2 Compliance Calendar

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Revision History

New Revision	Date of Revision	Summary of Changes	Revised by
5	July 30, 2026	Changed all "appendix" to reflect new names of documents. Changed "3.0 Appendices" to "3.0 Associated Documents" Added revision history.	Chloë Godfrey