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Associated Documents

- **Element 1:** Glossary, Compliance Calendar
- **Element 2:** Policy Statement
- **Element 3:** Commitment and Endorsement Form
- **Element 4:** Notice of Appointment of QMS Representative
- **Element 5:** Customer Complaint/Schedule C Directors Directions for Operational Plans, Document Change Form, Document and Records Master list, annual documentation verification site checks
- **Element 6:** Wingham Well #3, Wingham Well #4 and Blyth Well Supply Schematic
- **Element 7/8:** Risk Assessment and Outcomes Chart, Table R Critical Control Points- Blyth and Wingham, MECP Potential Hazardous Events for Municipal Residential Drinking Water Systems
- **Element 9:** Organizational Structure Flow Chart, Operating Authority Responsibilities and Authorities chart
- **Element 10:** Competencies chart, in house Training Form, Employee Training Request

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- **Element 11:** Package to Supplier's, Table ES Essential Supplies and Services, Table P Procurement Plan
- **Element 12:** BLANK
- **Element 13:** Table ES, Table P, Essential suppliers letter distribution frequency
- **Element 14:** BLANK
- **Element 15:** Maintenance Schedule, Hydrant Flushing Log Wingham, Hydrant Flushing log Blyth, Valve Operating Record, Infrastructure review meeting for capital planning template, Calibration and flowmeter Equipment list
- **Element 16:** Table S- Sampling testing and monitoring
- **Element 17:** Calibration Readings, Distribution Residuals Wingham and Blyth
- **Element 18:** Emergency phone list, Veolia Operator listing and phone numbers contingency plan testing form, contingency plan review checklist, SOP review Checklist, Adverse Reporting Form, Adverse Reporting Water Main Break Report
- **Element 19:** Internal Audit Report Form, Corrective Action Report Log, Internal Audit Corrective Action Report, Internal Audit Checklist, Root Cause Analysis
- **Element 20:** Management Review Template, Management Review Action Items
- **Element 21:** Continual Improvement Request Form, Best management practices
- **Standard Operating procedures**
- **Contingency plans**

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Revision History

New Revision	Date of Revision	Summary of Changes	Revised by
7	July 30, 2026	Updated to make relevant to online copy, and not just a papercopy Added revision history.	Chloë Godfrey