



Peterborough Police Service Board

Policy Crisis Negotiation 2026-ER-022

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1.0 Authority

- 1.1 Subsection 37(1) of the *Community Safety and Policing Act, 2019, S.O. 2019, c. 1, Sched. 1*, (“CSPA”) provides that a Board shall provide adequate and effective policing in the area for which it has policing responsibility as required by section 10 of the CSPA;
- 1.2 Subsection 38(2) of the CSPA provides that a police service board may establish policies respecting matters related to the police service or the provision of policing;
- 1.3 O. Reg. 392.23: Adequate and Effective Policing (General) (“the Adequacy Regulation”) prescribes standards for adequacy and effectiveness of police services;
- 1.4 Section 9(1) of the Adequacy Regulation requires the police service to deploy at least two crisis negotiators simultaneously to any incident requiring the functions of a crisis negotiator;
- 1.5 Sections 23 and 24 of O. Reg. 87/24: training prescribe initial and ongoing training requirements for crisis negotiators;
- 1.6 Section 10 of the Adequacy Regulation requires the Chief of Police to establish a

written procedure concerning:

- a) the deployment of crisis negotiators; and
- b) access to a procedure manual.

NOW THEREFORE THE PETERBOROUGH POLICE SERVICE BOARD APPROVES AND ADOPTS THE FOLLOWING:

2.0 Definitions

In this Policy:

- 2.1 **Act or “CSPA”** means the *Community Safety and Policing Act, 2019, S.O. 2019, c. 1, Sched. 1*, as amended;
- 2.2 **“Board”** means the Peterborough Police Service Board;
- 2.3 **“Chief”** means the Chief of the Peterborough Police Service;
- 2.4 **“Member”** means a member of the Peterborough Police Service;
- 2.5 **“Ministry”** means the Ministry of the Solicitor General;
- 2.6 **“Service”** means the Peterborough Police Service.

3.0 Board Policy

- 3.1 The Board recognizes that crisis negotiation is an important part of policing, and it is therefore the policy of this Board that such matters be conducted professionally and thoroughly, and in accordance with procedures established by the Chief as directed in this Policy.

4.0 Crisis Negotiation

- 4.1 The Service will provide, within a reasonable response time, access to the services of a crisis negotiator.
- 4.2 The services of a crisis negotiator will be available 24 hours a day.
- 4.3 The crisis negotiator will not perform any incident management role other than crisis negotiation.

5.0 Direction to the Chief

5.1 Procedures

5.1.1 The Chief shall develop procedures that address the circumstances in which the crisis negotiator is to be deployed.

5.2 Manual

5.2.1 The Chief shall develop a manual on crisis management that is available to each Member providing this service.

5.2.2 The Chief shall ensure that the manual referred to in section 5.2.1. is reviewed on an annual basis and amended as required.

5.3 Membership and Training

5.3.1 The Chief shall establish a selection process for Members who provide the service of crisis negotiation, including ensuring that Members who provide this service meet the requirements of O. Reg. 392/23: Adequate and Effective Policing (General) and O. Reg 87/24: Training.

5.3.2 The Chief shall ensure that Members who provide services of crisis negotiation have the requisite knowledge, skills and abilities and receive training on an ongoing basis.

5.4 Equipment

5.4.1 The Chief shall ensure that appropriate equipment, in accordance with the Ministry's designated equipment and facilities list, is used/available to Members who provide the service of crisis negotiation.

6.0 Report to the Board

6.1 The Chief shall report to the Board on the Service implementation of this policy as follows:

- a) In response to questions from the Board regarding Service procedures developed pursuant to the policy, either verbally at a meeting when the questions are asked, or in writing at the next regularly scheduled Board meeting, as directed by the Board; and
- b) Within thirty days of the Chief becoming aware of a breach of Service procedures developed pursuant to this policy that the chief in his sole discretion determines to be a significant breach that could result in liability for or

reputational damage to the Board or the Service, the Chief shall provide a written report to the Board explaining:

- i) the breach;
- ii) the circumstances surrounding the breach;
- iii) the Chief's liability or reputational concerns; and
- iv) the corrective measures taken, including amendments to the procedure to guard against future breaches.

7.0 Implementation

- 7.1 That the Board approves and adopts this Policy #2026-ER022 Crisis Negotiation which shall come into force on July 22, 2026.
- 7.2 That Policy #ER-005 Crisis Negotiation, enacted on October 20, 2014 and last revised March 23, 2016, is hereby repealed effective July 22, 2026.



Mary ten Doeschate, Chair
Peterborough Police Service Board

July 22, 2026

Date



Lisa Wilson, Executive Assistant
Peterborough Police Service Board

July 22, 2026

Date