



REGIONAL MUNICIPALITY
OF WOOD BUFFALO

TRANSIT

Cancellations:

Due to the increasing number of same day cancellations, cancellations at the door and no shows, Specialized Transit will be monitoring the cancellations on a daily basis. Clients who cancel with less than 24 hours' notice will be notified of service cancellation after three incidents. The cancellation of service will be reviewed by management, and the client will be notified as to the length of the suspension. Clients suspended will need to resubmit the registration to have service reinstated after the suspension period.

I, _____, understand the requirements for giving 24 hours' notice of cancellation to Specialized Transit. I understand that three incidents will result in suspension of service to be determined by Specialized Transit management.

Date: _____

Signature: _____

Guardian Signature: _____

.Email:

TS.smartbus@rmwb.ca

Mail to: **Specialized Transit**

9909 Franklin
Ave Fort
McMurray, AB
T9H-2T9

