| NO. | Direction | Call ID | From Name | From Email | From Ext. | From Phone Number | To Name | To Email | To Ext. | To Phone Number | Start Time | Event | Call Result | Duration | Wait Time |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1 | Outbound | CID:0693880042a6f044dfb | Renee Ainsworth | renee.ainsworth@springwater.ca | 2026 | 17052306576 | Toronto, ON | | | 14168657721 | 2025-12-09 15:01 | Outgoing | Connected | 0:09:32 | 0:00:08 |
| | | | Renee Ainsworth | renee.ainsworth@springwater.ca | 2026 | 17052306576 | Toronto, ON | | | 14168657721 | 2025-12-09 15:01 | Outgoing | Connected | 0:09:32 | 0:00:08 |
| 2 | Inbound | CID:7581950499771523886 | John Mascarin | | | 14168657721 | Renee Ains | renee.ainsworth@springwater.ca | 2026 | 17052306576 | 2025-12-09 15:00 | Incoming | Ring Timeout | -- | 0:00:31 |
| | | | John Mascarin | | | 14168657721 | Renee Ains | renee.ainsworth@springwater.ca | 2026 | 17052306576 | 2025-12-09 15:00 | Incoming | Ring Timeout | -- | 0:00:31 |
| 3 | Outbound | CID:069387a5f2a6f043813 | Renee Ainsworth | renee.ainsworth@springwater.ca | 2026 | 17052306576 | Toronto, ON | | | 14168657721 | 2025-12-09 14:37 | Outgoing | Connected | 0:00:05 | 0:00:27 |
| | | | Renee Ainsworth | renee.ainsworth@springwater.ca | 2026 | 17052306576 | Toronto, ON | | | 14168657721 | 2025-12-09 14:37 | Outgoing | Connected | 0:00:05 | 0:00:27 |
| 4 | Outbound | CID:06924730a2a6f0cf838 | Renee Ainsworth | renee.ainsworth@springwater.ca | 2026 | 17052306576 | Toronto, ON | | | 14168657721 | 2025-11-24 10:00 | Outgoing | Connected | 0:00:05 | 0:00:26 |
| | | | Renee Ainsworth | renee.ainsworth@springwater.ca | 2026 | 17052306576 | Toronto, ON | | | 14168657721 | 2025-11-24 10:00 | Outgoing | Connected | 0:00:05 | 0:00:26 |
| 5 | Outbound | CID:0691e231f2a7000dc19 | Renee Ainsworth | renee.ainsworth@springwater.ca | 2026 | 17052306576 | Toronto, ON | | | 14168657721 | 2025-11-19 15:05 | Outgoing | Connected | 0:00:12 | 0:00:26 |
| | | | Renee Ainsworth | renee.ainsworth@springwater.ca | 2026 | 17052306576 | Toronto, ON | | | 14168657721 | 2025-11-19 15:05 | Outgoing | Connected | 0:00:12 | 0:00:26 |
| 6 | Inbound | CID:7574472510736530758 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-11-19 11:21 | Incoming | Answered | 0:01:48 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-11-19 11:21 | Incoming | Accepted | 0:00:14 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-11-19 11:21 | IVR (2026) | Succeeded | 0:00:14 | -- |
| | | | John Mascarin | | | 14168657721 | Renee Ains | renee.ainsworth@springwater.ca | 2026 | | 2025-11-19 11:22 | Forward | Answered | 0:01:23 | 0:00:12 |
| 7 | Inbound | CID:7574472240153544491 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-11-19 11:20 | Incoming | Accepted | 0:00:30 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-11-19 11:20 | Incoming | Accepted | 0:00:15 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-11-19 11:20 | IVR (2009) | Succeeded | 0:00:15 | -- |
| | | | John Mascarin | | | 14168657721 | Stacey Forl | stacey.forfar@springwater.ca | 2009 | | 2025-11-19 11:21 | Forward | Ring Timeout | -- | 0:00:16 |
| 8 | Inbound | CID:7566684837381735620 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-10-29 12:41 | Incoming | Accepted | 0:00:52 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-10-29 12:41 | Incoming | Accepted | 0:00:22 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-10-29 12:41 | IVR (2042) | Succeeded | 0:00:22 | -- |
| | | | John Mascarin | | | 14168657721 | Jennifer Mɛ | jennifer.Marshall@springwater.ca | 2042 | | 2025-10-29 12:42 | Forward | Ring Timeout | -- | 0:00:31 |
| 9 | Outbound | CID:068e41f704e870a4404 | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | Toronto, ON | | | 14168657721 | 2025-10-06 15:58 | Outgoing | Connected | 0:10:48 | 0:00:19 |
| | | | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | Toronto, ON | | | 14168657721 | 2025-10-06 15:58 | Outgoing | Connected | 0:10:48 | 0:00:19 |
| 10 | Inbound | CID:7554012334510354839 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-25 9:05 | Incoming | Answered | 0:14:19 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-25 9:05 | Incoming | Accepted | 0:00:18 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-09-25 9:05 | IVR (2026) | Succeeded | 0:00:18 | -- |
| | | | John Mascarin | | | 14168657721 | Renee Ains | renee.ainsworth@springwater.ca | 2026 | | 2025-09-25 9:06 | Forward | Answered | 0:13:58 | 0:00:04 |
| 11 | Inbound | CID:7554012192777500482 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-25 9:05 | Incoming | Accepted | 0:00:01 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-25 9:05 | Incoming | Accepted | -- | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-09-25 9:05 | IVR | Succeeded | -- | -- |
| 12 | Outbound | CID:068d1ad164e88108a6c | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | Toronto, ON | | | 14168657721 | 2025-09-22 16:09 | Outgoing | Connected | 0:05:38 | 0:00:08 |
| | | | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | Toronto, ON | | | 14168657721 | 2025-09-22 16:09 | Outgoing | Connected | 0:05:38 | 0:00:08 |
| 13 | Inbound | CID:7553007599925996532 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-22 16:07 | Incoming | Answered | 0:02:48 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-22 16:07 | Incoming | Accepted | 0:00:15 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-09-22 16:07 | IVR (2042) | Succeeded | 0:00:15 | -- |
| | | | John Mascarin | | | 14168657721 | Jennifer Mɛ | jennifer.Marshall@springwater.ca | 2042 | | 2025-09-22 16:07 | Forward | Answered | 0:02:24 | 0:00:10 |
| 14 | Outbound | CID:068c96cd52a70057163 | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | Toronto, ON | | | 14168657721 | 2025-09-16 9:57 | Outgoing | Connected | 0:03:55 | 0:00:08 |
| | | | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | Toronto, ON | | | 14168657721 | 2025-09-16 9:57 | Outgoing | Connected | 0:03:55 | 0:00:08 |
| 15 | Inbound | CID:7550685195144927363 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-16 9:54 | Incoming | Answered | 0:02:28 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-16 9:54 | Incoming | Accepted | 0:00:10 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-09-16 9:54 | IVR (2042) | Succeeded | 0:00:10 | -- |
| | | | John Mascarin | | | 14168657721 | Jennifer Mɛ | jennifer.Marshall@springwater.ca | 2042 | | 2025-09-16 9:55 | Forward | Answered | 0:02:08 | 0:00:11 |
| 16 | Inbound | CID:7550681016142822046 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-16 9:38 | Incoming | Accepted | 0:00:44 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-09-16 9:38 | Incoming | Accepted | 0:00:14 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-09-16 9:38 | IVR (2042) | Succeeded | 0:00:14 | -- |
| | | | John Mascarin | | | 14168657721 | Jennifer Mɛ | jennifer.Marshall@springwater.ca | 2042 | | 2025-09-16 9:38 | Forward | Ring Timeout | -- | 0:00:31 |
| 17 | Inbound | CID:7538169415631196620 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-08-13 16:27 | Incoming | Accepted | 0:00:41 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-08-13 16:27 | Incoming | Accepted | 0:00:10 | -- |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-08-13 16:27 | IVR (2042) | Succeeded | -- | -- |

| | | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | John Mascarin | | | 14168657721 | Jennifer Mɛ | jennifer.Marshall@springwater.ca | 2042 | | 2025-08-13 16:27 | Forward | Ring Timeout | -- | | 0:00:31 |
| 18 | Outbound | CID:0686d1e354e8713243b | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | | | | 14168657721 | 2025-07-08 9:33 | Outgoing | Connected | 0:00:52 | | 0:00:26 |
| | | | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | | | | 14168657721 | 2025-07-08 9:33 | Outgoing | Connected | 0:00:52 | | 0:00:26 |
| 19 | Outbound | CID:06839b5f24e8719ec0a | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | | | | 14168657721 | 2025-05-30 9:43 | Outgoing | Connected | 0:16:38 | | 0:00:16 |
| | | | Jennifer Marshall | jennifer.Marshall@springwater.ca | 2042 | 17052306454 | | | | 14168657721 | 2025-05-30 9:43 | Outgoing | Connected | 0:16:38 | | 0:00:16 |
| 20 | Inbound | CID:7510224464323955944 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-05-30 9:06 | Incoming | Accepted | 0:00:43 | -- | |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-05-30 9:06 | Incoming | Accepted | 0:00:12 | -- | |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-05-30 9:06 | IVR (2042) | Succeeded | -- | -- | |
| | | | John Mascarin | | | 14168657721 | Jennifer Mɛ | jennifer.Marshall@springwater.ca | 2042 | | 2025-05-30 9:06 | Forward | Ring Timeout | -- | | 0:00:31 |
| 21 | Inbound | CID:7508768590669638623 | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-05-26 10:57 | Incoming | Answered | 0:06:04 | -- | |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | 17057284784 | 2025-05-26 10:57 | Incoming | Accepted | 0:00:13 | -- | |
| | | | John Mascarin | | | 14168657721 | Primary Greeting | | 801 | | 2025-05-26 10:57 | IVR (2042) | Succeeded | -- | -- | |
| | | | John Mascarin | | | 14168657721 | Jennifer Mɛ | jennifer.Marshall@springwater.ca | 2042 | | 2025-05-26 10:57 | Forward | Answered | 0:05:38 | -- | |

**Device**

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ZoomPbxPhone_Android_Phone(6.4.5 (29471))