NO.	Direction	Call ID	From Name	From Email	From Ext.	From Phone Number	To Name	To Email	To Ext.	To Phone Number	Start Time	Event	Call Result	Duration	Wait Time	Device
1	Inbound	CID:75770935703645888 76	WILLIAM McLENNAN			16477970623	Primary Greeting		801	17057284784	2025-11-26 12:52	Incoming	Accepted	0:00:01	--	
			WILLIAM McLENNAN			16477970623	Primary Greeting		801	17057284784	2025-11-26 12:52	Incoming	Accepted	--	--	
			WILLIAM McLENNAN			16477970623	Primary Greeting		801		2025-11-26 12:52	IVR	Succeeded	--	--	
2	Outbound	CID:75770883000439729032	Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-26 12:32	Outgoing	Connected	0:06:09	--	
			Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-26 12:32	Outgoing	Connected	0:06:06	0:00:03	
			Stacey Forfar	stacey.forfar@springwater.ca	2009	17057284784	Ontario			16477970623	2025-11-26 12:32	On Behalf of Other	Connected	0:06:06	0:00:03	Yealink SIP-T46U 108.86.3.9 80:5e:c0:cf:30:1b
3	Outbound	CID:75770387408120143 94	Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-26 9:20	Outgoing	Connected	0:00:33	--	
			Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-26 9:20	Outgoing	Connected	0:00:30	0:00:03	
			Stacey Forfar	stacey.forfar@springwater.ca	2009	17057284784	Ontario			16477970623	2025-11-26 9:20	On Behalf of Other	Connected	0:00:30	0:00:03	Yealink SIP-T46U 108.86.3.9 80:5e:c0:cf:30:1b
4	Outbound	CID:75763402331008649 94	Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-24 12:09	Outgoing	Connected	0:02:15	--	
			Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-24 12:09	Outgoing	Connected	0:02:12	0:00:03	
			Stacey Forfar	stacey.forfar@springwater.ca	2009	17057284784	Ontario			16477970623	2025-11-24 12:09	On Behalf of Other	Connected	0:02:12	0:00:03	Yealink SIP-T46U 108.86.3.9 80:5e:c0:cf:30:1b
5	Inbound	CID:75763145921459003 56	WILLIAM McLENNAN			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	2025-11-24 10:30	Incoming	Answered	0:04:18	0:00:04	ZoomPbxPhone_Windows_Client(6.6.10.22255)
			WILLIAM McLENNAN			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	2025-11-24 10:30	Incoming	Answered	0:04:18	0:00:04	ZoomPbxPhone_Windows_Client(6.6.10.22255)
6	Inbound	CID:75763088755446264 82	WILLIAM McLENNA			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	2025-11-24 10:07	Incoming	Answered	0:07:15	0:00:04	ZoomPbxPhone_Windows_Client(6.6.10.22255)
			WILLIAM McLENNA			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	2025-11-24 10:07	Incoming	Answered	0:07:15	0:00:04	ZoomPbxPhone_Windows_Client(6.6.10.22255)
7	Outbound	CID:0692472602a6f0cf635	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	Ontario			16477970623	2025-11-24 9:57	Outgoing	Connected	0:00:31	0:00:03	ZoomPbxPhone_Windows_Client(6.6.10.22255)
			Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	Ontario			16477970623	2025-11-24 9:57	Outgoing	Connected	0:00:31	0:00:03	ZoomPbxPhone_Windows_Client(6.6.10.22255)
8	Inbound	CID:75748263344384411 44	WILLIAM McLENNA			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	2025-11-20 10:14	Incoming	Answered	0:00:38	0:00:04	ZoomPbxPhone_Windows_Client(6.6.10.22255)
			WILLIAM McLENNA			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	2025-11-20 10:14	Incoming	Answered	0:00:38	0:00:04	ZoomPbxPhone_Windows_Client(6.6.10.22255)
9	Inbound	CID:75748261497537822 57	WILLIAM McLENNA			16477970623	Primary Greeting		801	17057284784	2025-11-20 10:14	Incoming	Accepted	0:00:25	--	
			WILLIAM McLENNA			16477970623	Primary Greeting		801	17057284784	2025-11-20 10:14	Incoming	Accepted	0:00:09	--	
			WILLIAM McLENNA			16477970623	Primary Greeting		801		2025-11-20 10:14	IVR (2009)	Succeeded	0:00:09	--	
			WILLIAM McLENNA			16477970623	Stacey Forfar	stacey.forfar@springwater.ca	2009		2025-11-20 10:14	Forward	Ring Timeout	--	0:00:16	Yealink SIP-T46U 108.86.3.9 80:5e:c0:cf:30:1b
10	Inbound	CID:75748245219622519 21	WILLIAM McLENNA			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	2025-11-20 10:07	Incoming	Answered	0:03:42	0:00:04	ZoomPbxPhone_Windows_Client(6.6.10.22255)
			WILLIAM McLENNA			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	2025-11-20 10:07	Incoming	Answered	0:03:42	0:00:04	ZoomPbxPhone_Windows_Client(6.6.10.22255)
11	Outbound	CID:0691f2e392a700d2bde	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	Ontario			16477970623	2025-11-20 10:05	Outgoing	Connected	0:00:28	0:00:03	ZoomPbxPhone_Windows_Client(6.6.10.22255)
			Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	Ontario			16477970623	2025-11-20 10:05	Outgoing	Connected	0:00:28	0:00:03	ZoomPbxPhone_Windows_Client(6.6.10.22255)
12	Outbound	CID:75748206908513415 84	Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-20 9:52	Outgoing	Connected	0:08:47	--	
			Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-20 9:52	Outgoing	Connected	0:08:44	0:00:03	
			Stacey Forfar	stacey.forfar@springwater.ca	2009	17057284784	Ontario			16477970623	2025-11-20 9:52	On Behalf of Other	Connected	0:08:44	0:00:03	Yealink SIP-T46U 108.86.3.9 80:5e:c0:cf:30:1b
13	Inbound	CID:75748136471050511 37	WILLIAM McLENNA			16477970623	Primary Greeting		801	17057284784	2025-11-20 9:25	Incoming	Accepted	0:00:33	--	
			WILLIAM McLENNA			16477970623	Primary Greeting		801	17057284784	2025-11-20 9:25	Incoming	Accepted	0:00:18	--	
			WILLIAM McLENNA			16477970623	Primary Greeting		801		2025-11-20 9:25	IVR (2009)	Succeeded	0:00:18	--	
			WILLIAM McLENNA			16477970623	Stacey Forfar	stacey.forfar@springwater.ca	2009		2025-11-20 9:25	Forward	Ring Timeout	--	0:00:16	Yealink SIP-T46U 108.86.3.9 80:5e:c0:cf:30:1b
14	Outbound	CID:75745548925053376 60	Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-19 16:41	Outgoing	Connected	0:01:54	--	
			Primary Greeting		801	17057284784	Ontario			16477970623	2025-11-19 16:41	Outgoing	Connected	0:01:52	0:00:03	
			Stacey Forfar	stacey.forfar@springwater.ca	2009	17057284784	Ontario			16477970623	2025-11-19 16:41	On Behalf of Other	Connected	0:01:52	0:00:03	Yealink SIP-T46U 108.86.3.9 80:5e:c0:cf:30:1b
15	Inbound	CID:75738172705259117 43	WILLIAM McLENNA			16477970623	Primary Greeting		801	17057284784	2025-11-17 16:59	Incoming	Accepted	0:00:01	--	
			WILLIAM McLENNA			16477970623	Primary Greeting		801	17057284784	2025-11-17 16:59	Incoming	Accepted	--	--	
			WILLIAM McLENNA			16477970623	Primary Greeting		801		2025-11-17 16:59	IVR	Succeeded	--	--	
16	Outbound	CID:069165df92a6f03e9f4	Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	Ontario			16477970623	2025-11-13 17:38	Outgoing	Connected	0:05:07	0:00:03	ZoomPbxPhone_Windows_Client(6.6.6.19875)
			Renee Ainsworth	renee.ainsworth@springwater.ca	2026	17052306576	Ontario			16477970623	2025-11-13 17:38	Outgoing	Connected	0:05:07	0:00:03	ZoomPbxPhone_Windows_Client(6.6.6.19875)
17	Inbound	CID:75723422756782178 51	WILLIAM McLENNA			16477970623	Primary Greeting		801	17057284784	2025-11-13 17:35	Incoming	Accepted	0:00:46	--	
			WILLIAM McLENNA			16477970623	Primary Greeting		801	17057284784	2025-11-13 17:35	Incoming	Accepted	0:00:15	--	
			WILLIAM McLENNA			16477970623	Primary Greeting		801		2025-11-13 17:35	IVR (2026)	Succeeded	0:00:15	--	
			WILLIAM McLENNA			16477970623	Renee Ainsworth	renee.ainsworth@springwater.ca	2026		2025-11-13 17:35	Forward	Ring Timeout	--	0:00:31	ZoomPbxPhone_Windows_Client(6.6.6.19875)